

CASA Program Status Report, September 2022



FY2022 Final CASA Dashboard

Month	# Assigned Advocate's (actual)	Assigned Advocate expectation- annual goal	Families served by assigned CASA	Children with assigned CASA's	Active Coaches (actual)	Active Coach Floor 2019 (annual goal)	# cases coached	# Advocates Coached	Advocates sworn	CASA Applications filed	# volunteers exited
July	402	409	464	921	66	61	206	181	14	9	10
August	402	409	462	913	68	61	204	177	12	7	14
September	390	409	451	874	66	61	197	168	3	11	9
October	392	380	468	913	70	61	214	178	17	11	18
November	385	380	453	873	71	61	207	180	3	26	10
December	373	380	442	839	65	61	190	160	10	17	10
January	373	380	439	815	65	61	184	160	5	15	15
February	375	380	435	814	67	61	185	161	30	18	13
March	378	380	439	822	64	61	186	158	3	11	13
April	387	380	448	832	65	61	184	162	24	10	15
May	396	380	453	846	64	61	188	165	7	7	14
June	389	380	446	833	67	61	186	167	11	12	13
Totals									139	154	154

Reasons given for exiting the CASA Program:

- Unknown/can no longer be reached: 27
- Move from the Area: 22
- Time Commitment too Great: 19
- No reason provided in CAMS: 15
- Employment Situation: 14
- Other: 13 (became foster parent, chairing another 501(c)3, lack of follow through, case too much)
- Family Needs: 12
- Health Issues: 9
- Case Satisfactorily completed: 5
- Asked to Leave: 3
- Burnout/Stress: 1
- Not a good volunteer position match: 1

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Hours and Miles donated to the CASA Program FY2022

Month	Hours Contributed	Mileage Contributed
July	1,611	17,742
August	1,620	16,709
September	1,955	19,911
October	1,775	18,032
November	1,777	18,548
December	1,575	16,769
January	1,618	14,867
February	1,582	16,384
March	1,738	17,935
April	1,634	18,900
May	1,568	18,229
June	1,686	20,098
Totals	18,528 Contribution valued at \$83,508	214,124 Contribution valued at \$862,478

End of FY22 CASA of Iowa State Organization Highlights:

- The CASA of Iowa State Organization completed the National CASA/GAL Association Highly Effective Standards Review Process. No significant findings were cited. Preliminary report was received and recommendations are being studied and implemented. Working on changes to CASA of Iowa logo and uploaded new staff background check procedure to National CASA (these were the only two findings on the report that required action)
- Iowa Administrative Code re-writes took place to include:
 - New language about the tasks, responsibilities and rights of the Court Appointed Special Advocate, Chapter 237
 - Modified language to allow CASA volunteers authority to speak with legal counsel representing parents
 - Language that allows CASA volunteers to receive the child's social history report from the Department
 - CASA's ability to serve as child's GAL was removed from code
- Local Programs took part in a series of meetings with the State Office to learn more about the National CASA/GAL Association's standards for local programs and the standards review process for local programs. Each session helped local programs develop a specific document or plan required in the standards review process
- Completed Local Program Self-Assessment as the first function of the local program standards review process

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- Completed tasks related to two National CASA growth grants in Dubuque and Polk Counties
- Completed National CASA membership renewals for 11 local programs and State Organization
- Completed National CASA Annual Surveys for 11 local programs and State Organization
- Celebrated Judge Owens selection as the National CASA/GAL Association Judge of the Year
- For calendar year 2022, the State Office began offering a continuing education training topic each month to help volunteers receive their 12 hours of required continuing education annually.
- Offered four Fostering Futures training sessions around the state to assist volunteers who are advocating for youth ages 14 and older
- Restructured the Polk County CASA team by creating a new Recruiter Trainer program planner position and moving the other three program planners into a Volunteer Manager role.

FY2023 CASA Dashboard

Month	# Assigned Advocate's (actual)	# Cases/families assigned to advocates	Assigned Case Expectation *	Children with assigned CASA's	Active Coaches (actual) **	# Advocates Coached	# cases coached	# Advocates sworn	CASA Applications filed	# volunteers exited	# volunteers on leave ***
July	386	450	418	831	64	186	160	2	16	15	70

* for FY2023, staff are being evaluated on the number of cases they are serving on, not the number of advocates serving on the cases. This number will increase slowly throughout the year as coordinators are receiving or have already received increased case goals which will slowly build over the next two years.

** Coordinators are no longer required to retain a minimum number of CASA Coaches, so the Coach floor data point has been removed

*** Data point added for FY23

Hours and Miles donated to the CASA Program FY2023

Month	Hours Contributed	Mileage Contributed
July	1,556	19,292

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FY2023 CASA Program planned initiatives

- Serving more children by growing where we can

Using a formula that considered an employee's FTE, assistance from a support staff member and amount of time spent on FCRB duties, all coordinators have been/will be provided with new CASA goals as they participate in their performance review and receive their new performance plan. For example, employees who have the maximum amount of administrative support (15 hours per week) and do not coordinate FCRB programming, have seen their goal go from 30 assigned advocates to 41 assigned, active cases.

Counting cases rather than advocates gives employees credit for the extra work involved when advocates carry more than one case, while the increased case goal ensures CASA of Iowa ultimately serves more children. A few staff members were not at their "old" goal at the time of this change and are working closely with the Marketing Specialist and their supervisor to develop and follow recruitment plans to reach their goals.

- Analyzing the CASA Coach Model

In April, the CASA Program Manager began a comprehensive review of Iowa's CASA coach model to determine if our current Coach role meets the needs of our local programs. The evaluation included surveying coaches, conducting a listening session with the Coordinators, conducting listening sessions with coaches and gathering current and historical data. The draft evaluation has been compiled and the leadership team has met to consider recommendations. It is likely this evaluation will result in the creation of a team to reevaluate Coach Pre-Service training and the ability for coordinators to tailor the coach role to what they need to serve their advocates more consistently.

- Administrative Rules to go through approval process - program policies will be updated

As the administrative rules writing process is completed and approved, Admin Rules will be integrated into policy along with other policy revisions needed to integrate changes that were signed into law from HF 2390, HF2507 and HF2252. ICAB members can expect to approve CASA program policies in December 2022.