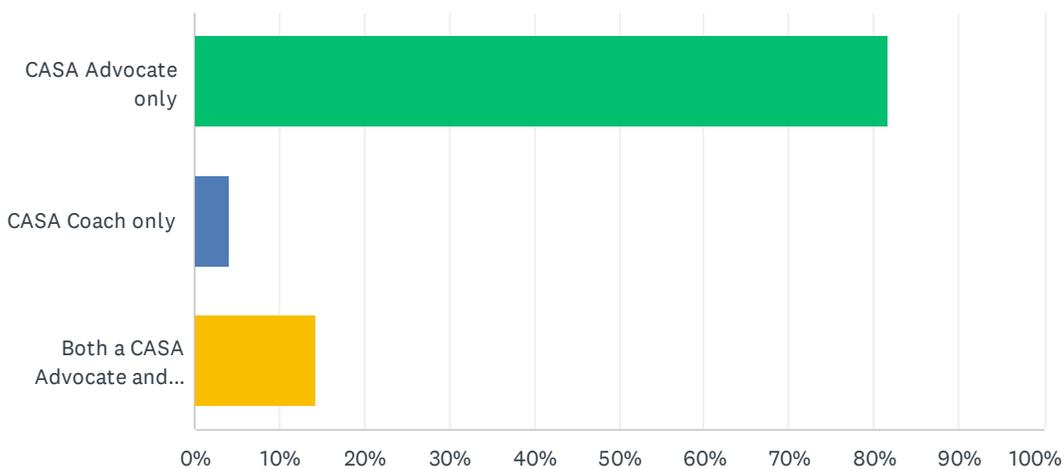


Q1 I am a:

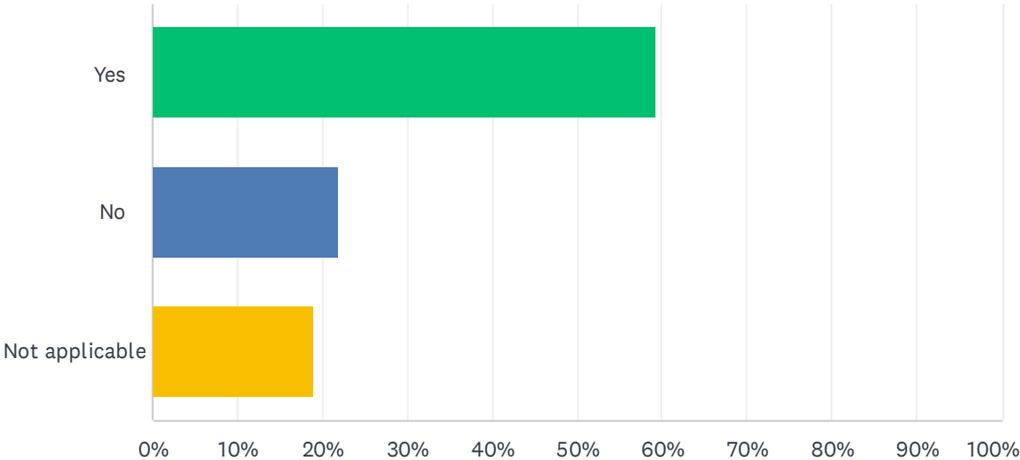
Answered: 169 Skipped: 0



ANSWER CHOICES	RESPONSES
CASA Advocate only	81.66% 138
CASA Coach only	4.14% 7
Both a CASA Advocate and Coach	14.20% 24
TOTAL	169

Q2 If you are a CASA advocate only, do you have a CASA Coach?

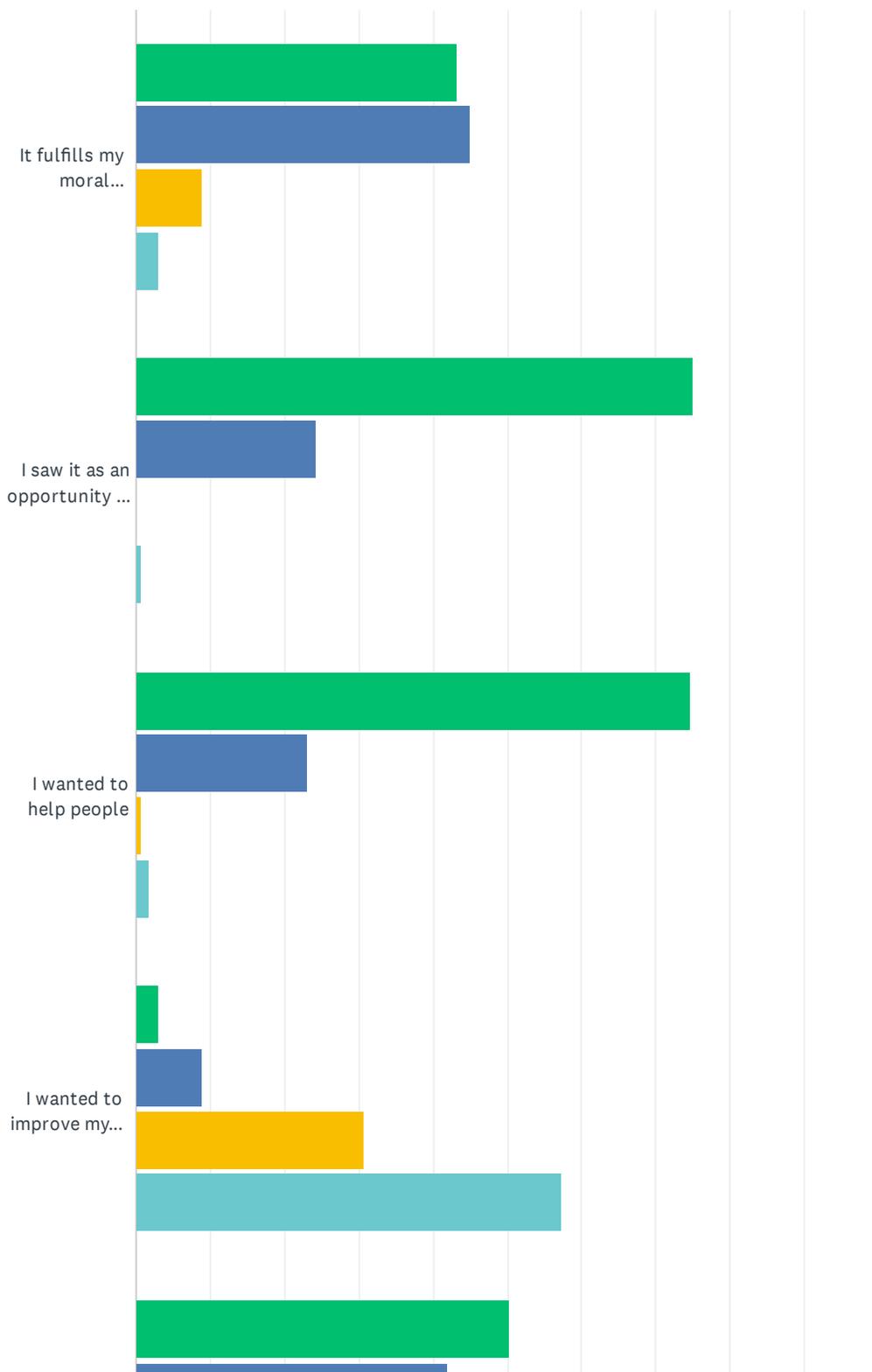
Answered: 169 Skipped: 0



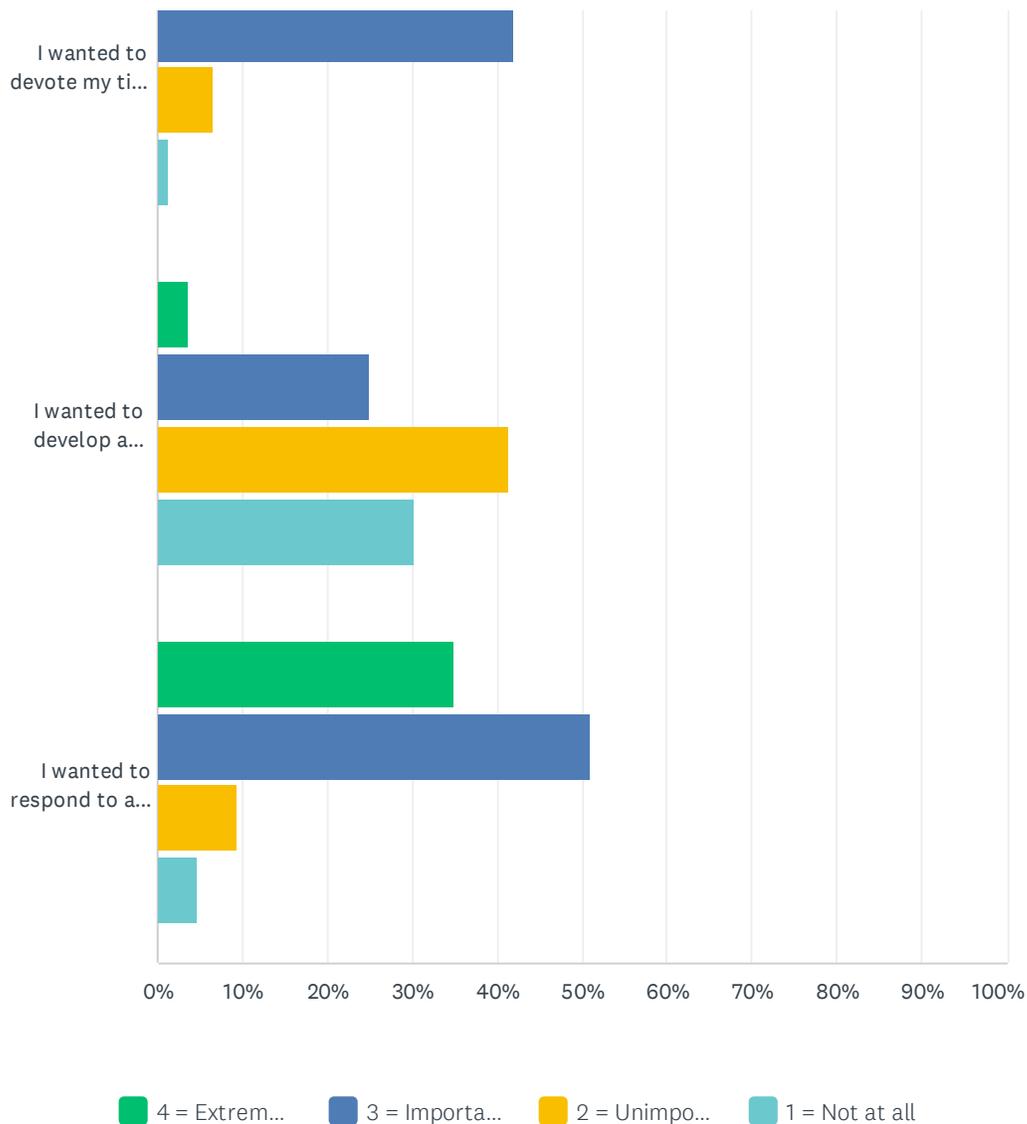
ANSWER CHOICES	RESPONSES	
Yes	59.17%	100
No	21.89%	37
Not applicable	18.93%	32
TOTAL		169

Q4 About your initial motivation to volunteer. Please rate the importance of the following factors in motivating you to volunteer with CASA of Iowa on a scale of 4 to 0.

Answered: 169 Skipped: 0



2021 CASA Volunteer Survey



	4 = EXTREMELY IMPORTANT	3 = IMPORTANT	2 = UNIMPORTANT	1 = NOT AT ALL	TOTAL
It fulfills my moral principles	43.20% 73	44.97% 76	8.88% 15	2.96% 5	169
I saw it as an opportunity to make a difference	75.15% 127	24.26% 41	0.00% 0	0.59% 1	169
I wanted to help people	74.56% 126	23.08% 39	0.59% 1	1.78% 3	169
I wanted to improve my resume	2.96% 5	8.88% 15	30.77% 52	57.40% 97	169
I wanted to devote my time to a worthy cause	50.30% 85	42.01% 71	6.51% 11	1.18% 2	169
I wanted to develop a social network with other volunteers and/or staff	3.55% 6	24.85% 42	41.42% 70	30.18% 51	169
I wanted to respond to a specific social need	34.91% 59	50.89% 86	9.47% 16	4.73% 8	169

Q5 Please tell us any additional reasons you volunteered with the CASA program

Answered: 95 Skipped: 74

#	RESPONSES	DATE
1	A small way to help kids that need it.	12/19/2021 5:06 PM
2	I have a past with similarities to some of the children that I may work with as a CASA.	12/19/2021 12:19 PM
3	I have always wanted to be a parent who fosters children, but am unable to do that currently. This fit the desire to be able to help now.	12/19/2021 9:35 AM
4	My sister has been a foster parent and the CASA in the cases she had were the best part of her experience and the children's experience.	12/18/2021 11:19 PM
5	I observed the faces of children in the elementary with long faces, unhappy and stressed. I knew a lot of their backgrounds. I wish I would have had a CASA growing up.	12/18/2021 1:40 PM
6	Friend informed me about the program.	12/17/2021 10:13 PM
7	Being a former educator, want to continue to connect with children and parents	12/15/2021 6:18 PM
8	I recently retired from being a teacher. I was always an advocate for them. I felt like I could those my skills to use with the CASA program.	12/14/2021 4:55 PM
9	I felt CASA program needed more male volunteers.	12/14/2021 2:33 PM
10	I needed something MORE in my life	12/13/2021 9:59 AM
11	I thought my experience from my career would work well as a CASA.	12/13/2021 9:31 AM
12	My daughter went away to college and I had decided to volunteer for something to fill that void. Initially I had thought about Big Brothers and Big Sisters but I heard an ad for CASA and thought these kids were more at risk.	12/13/2021 7:32 AM
13	I have an two adopted sons, both of whom spent time in foster care before adoption.	12/12/2021 8:43 PM
14	I was a foster parent who saw what a difference it made for a child to have a CASA.	12/12/2021 2:57 PM
15	I enjoy working with the kids. I think they have a lot of potential if someone gives them a chance and helps them through a difficult time in their lives.	12/12/2021 7:26 AM
16	I really believe in the position of CASA. It is a necessary piece of the puzzle that will hopefully shorten the length of time a child is in Foster Care.	12/11/2021 10:42 PM
17	I worked in the social work field for over 20 years. I knew the value of a CASA to children and their families.	12/11/2021 12:22 PM
18	As an educator I experienced the help CASA volunteers provided for children in need.	12/11/2021 11:47 AM
19	Help children and families.	12/10/2021 2:58 PM
20	To get better experiences with helping people for my future career.	12/10/2021 2:49 PM
21	Advocate for kids in foster care. They are worthy!	12/10/2021 2:47 PM
22	I felt like it was a good fit with my skill set	12/10/2021 2:26 PM
23	I wanted to expand my volunteer reach by finding a new way to serve the community compared to ways I was serving before.	12/9/2021 9:20 PM
24	The CASA program allows me the opportunity to make a difference in the lives of children in need while giving me the flexibility that I need at this stage of my life.	12/9/2021 7:54 PM
25	I wanted children to have a voice because they really don't in most situations.	12/9/2021 7:43 PM

2021 CASA Volunteer Survey

26	I used to be a volunteer on my local fire and rescue squad. This was an enormous responsibility and took a lot of time. I had done a variety of volunteer work since then and none has fulfilled my soul until I became a CASA.	12/9/2021 7:21 PM
27	There was an article in the paper about the need for CASA volunteers in our county. It was something I had heard about in college and had always been interested, but didn't think I had the time for.	12/9/2021 7:08 PM
28	My niece told me about it. I had never heard of it before then. I was intrigued and decided I needed to learn more.	12/9/2021 5:55 PM
29	My son was originally my foster son and I saw first hand how children had no voice	12/9/2021 5:19 PM
30	I love kids and enjoy working with them.	12/9/2021 5:05 PM
31	It's an important organization	12/9/2021 3:01 PM
32	God's call to provide protection to children.	12/8/2021 6:35 PM
33	Nothing specific.	12/7/2021 1:03 PM
34	I was in foster care as a child and I had not so good experiences. I also have heard many sad stories about the reality of foster care for others.	12/7/2021 11:26 AM
35	I want to go into juvenile law	12/7/2021 9:49 AM
36	We were foster parents for many years and as we got older gave up that program and joined this program, which is very fulfilling for us. I think being a foster parent has helped us greatly in working with this program. A great need for foster parents and CASA volunteers.	12/7/2021 9:40 AM
37	Help kids in the community in a meaningful way.	12/6/2021 5:55 PM
38	wanted to help out with foster care	12/6/2021 1:49 PM
39	I wanted to support children in need.	12/6/2021 12:38 PM
40	A classmate from a college class I was taking was a CASA and she said she found it rewarding. At the time I was searching for a field in addition to my church where I could volunteer. I knew very little about foster children, DHS, and the foster care system. As I interviewed for the position, it became apparent that I might have the past experiences and skills that could serve to help children.	12/6/2021 11:21 AM
41	Personal experience of mental abuse issue between my daughter and her father. Helping other children in a situation my daughter has had to experience and encouraging children there is good people in the world and their voice matters.	12/6/2021 10:33 AM
42	My cousin talked to me about the need and encouraged me that I would be a good fit for the program.	12/6/2021 9:39 AM
43	To help and advocate for children	12/6/2021 7:23 AM
44	I wanted to make a difference outside of work	12/6/2021 5:57 AM
45	It is a great cause for kids in need of assistance and some stability	12/5/2021 9:05 AM
46	My niece was adopting kids and wanted me to adopt. Too old. Then she wanted me to do respite for foster parents. I work all week and that didn't sound like a good fit. Then I found CASA.	12/4/2021 7:38 PM
47	My time opened up and wanted to do something meaningful.	12/4/2021 6:14 PM
48	A friend told me "You can do this!" and she pushed send on my request for information.	12/4/2021 11:25 AM
49	Learn more about the justice and foster care systems.	12/3/2021 6:15 PM
50	I am a teacher and have a love for children and want to help when I can.	12/3/2021 4:06 PM
51	I am newly retired and have time to give.	12/3/2021 12:57 PM
52	Develop a positive relationship with kids in turmoil	12/3/2021 10:25 AM
53	My sister is a foster parent and the issues she had with social worker and needing the help of a CASA seemed like something that I would be able to help with.	12/3/2021 8:04 AM

2021 CASA Volunteer Survey

54	I was in childcare for 13 years and saw so many children that needed services that they didn't get.	12/2/2021 7:54 PM
55	Honoring my deceased husband who was a social worker.	12/2/2021 7:53 PM
56	A love for children and a belief every child deserves to be safe and loved.	12/2/2021 5:55 PM
57	Love working with kids and helping them. Protecting kids is my priority.	12/2/2021 5:40 PM
58	Though not my reason for joining but I have found meeting staff such as my coach Paulette and coordinator Clare have been added bonuses and I am so happy to have met them.	12/2/2021 5:22 PM
59	I had a friend in Illinois who was a CASA and told me about the program.	12/2/2021 2:06 PM
60	Want to use these 65+ years of my life to still make a difference.	12/2/2021 12:10 PM
61	I believe every child deserves to know at least one person cares about them and I will strive to make sure my CASA children know I care.	12/2/2021 12:07 PM
62	I can think of none	12/2/2021 11:39 AM
63	I am interested in pursuing a career in the legal field as an advocate and the CASA position seemed like a great way to explore that career option more.	12/2/2021 10:18 AM
64	A strong suggestion from a friend in IL who told me it was both the most rewarding and perhaps the most frustrating thing to which he gave his time.	12/2/2021 10:06 AM
65	I have been a member of a FCRB in the past and while there no openings there, CASA was a way to volunteer.	12/2/2021 9:32 AM
66	It gives me great joy that I can be a part of the greater good. I enjoy talking and meeting new people. Furthermore, I am glad for the constant learning that I receive from training and other advocates.	12/2/2021 9:31 AM
67	I felt my background as a lawyer would be helpful. I wanted to learn more about the foster care system in Iowa.	12/2/2021 9:14 AM
68	I have family members adopted out of foster care, and so I knew first hand some of the struggles children face.	12/2/2021 7:32 AM
69	Enjoy the intellectual opportunities to work with other professionals and learn about the court systems.	12/1/2021 8:13 PM
70	Personal obligation to help those who are less fortunate than I am.	12/1/2021 7:46 PM
71	A person in a CASA-like position was vital to my brother gaining custody of his kids.	12/1/2021 7:44 PM
72	I felt I had the skills needed to help in this way.	12/1/2021 6:57 PM
73	I just wanted to help kids have a better life!	12/1/2021 6:14 PM
74	I was able to get involved in a child's life that needed someone to be a positive person in their life.	12/1/2021 4:51 PM
75	National philanthropy of my college sorority, Kappa Alpha Theta. I'm naturally drawn to this work as I've been a teacher and school counselor throughout my professional career.	12/1/2021 4:32 PM
76	Working with kids is important	12/1/2021 4:23 PM
77	I want to make a difference in someone's life.	12/1/2021 4:04 PM
78	I saw a need in the community, and had time to volunteer.	12/1/2021 3:55 PM
79	I saw a need for kids to have someone to be on their side and to advocate for them.	12/1/2021 2:21 PM
80	I knew and respected the coordinator.	12/1/2021 2:16 PM
81	Love of children	12/1/2021 2:09 PM
82	A significant number of children are in need to have someone who can listen to them.	12/1/2021 2:03 PM
83	I was an educator and realized the value in supporting families and relationship building, many families were in crisis mode and it impacted discipline and school work.	12/1/2021 2:02 PM

2021 CASA Volunteer Survey

84	Those answers cover it very well	12/1/2021 1:42 PM
85	have been a foster parent and an adoptive parent.. this was just the next logical step.	12/1/2021 1:34 PM
86	Help the children!! The deserve a voice!!	12/1/2021 1:33 PM
87	Adopted sister out of foster care	12/1/2021 1:24 PM
88	I read about foster parents and children and I wanted a way to help out and learn more about the system without taking on the commitment of a foster child of my own.	12/1/2021 1:21 PM
89	I am passionate about the importance of children having the best chance for a healthy safe and loving environment.	12/1/2021 1:02 PM
90	I really wanted to try and help someone that may be navigating through life during a difficult time.	12/1/2021 12:59 PM
91	I was finally in a position and semi retired.	12/1/2021 12:56 PM
92	Because the system is broken and instead of being part of the problem, I wanted to be a part of the solution	12/1/2021 12:56 PM
93	I am a retired school educator and I worked with CASA volunteers. I saw firsthand what a difference they make.	12/1/2021 12:54 PM
94	I retired and had time to fully commit.	12/1/2021 12:46 PM
95	Former foster parent. Only 1/8 foster kids had a casa. Wanted to give back.	12/1/2021 12:42 PM

Q6 Please tell us why you continue to volunteer with CASA of Iowa.

Answered: 123 Skipped: 46

#	RESPONSES	DATE
1	Meg is good to work with and kids can use the help.	12/19/2021 5:06 PM
2	I have only been a CASA for a short time now, but I absolutely love it and plan on doing it for a while.	12/19/2021 12:19 PM
3	There are children who need someone to speak for them. I am happy to be that voice.	12/19/2021 9:35 AM
4	It is very rewarding to work with these children - they didn't ask to be in the situations that they are in.	12/18/2021 11:19 PM
5	The job never runs out of children.	12/18/2021 1:40 PM
6	Same as original reasons.	12/17/2021 10:13 PM
7	I enjoy working with the families involved and helping to insure the child will be in an environment is safe and in which she will beset thrive.	12/16/2021 8:07 PM
8	I just became a volunteer in October and am working on first case.	12/15/2021 6:18 PM
9	I love the work I do and seeing a difference in the lives of the clients around me.	12/15/2021 4:03 PM
10	I see it as a way to support children and families in my community.	12/14/2021 6:20 PM
11	I am eager to learn new things and apply them in a meaningful way. I also enjoy building relationships with people.	12/14/2021 4:55 PM
12	I felt CASA program needed more male volunteers	12/14/2021 2:33 PM
13	I want to make a difference in the lives of children and their families	12/13/2021 9:59 AM
14	I made the commitment.	12/13/2021 9:31 AM
15	This fits in with my busy schedule and I can schedule visits around times that work for me. I enjoy working with the kids, foster parents and families.	12/13/2021 7:32 AM
16	I enjoy the work and feel like I am making an impact. Meg and Mary are great supports	12/12/2021 8:43 PM
17	I am blessed with the time and the ability to help these kids. It's a way I can help them and make a difference in their life.	12/12/2021 4:43 PM
18	The need is great and the work is valuable.	12/12/2021 2:57 PM
19	There is still a need, and the CASA program continues to meet my reasons that it did at the time I first became involved.	12/12/2021 1:43 PM
20	I enjoy the legal side of the program and helping kids.	12/12/2021 7:26 AM
21	I am invested in my CASA kiddo.	12/11/2021 12:22 PM
22	I continue to volunteer for many reasons but mostly because of the training and support offered. I am constantly learning more about the benefits and supports for families that really help the child and the family.	12/11/2021 11:47 AM
23	This is rewarding work and you feel like you make a difference.	12/10/2021 2:58 PM
24	These families just need to be validated. For someone to treat them like a person and listen to them instead of treat them like a number or a criminal.	12/10/2021 2:47 PM
25	I am still working with the same family I was originally assigned to and feel committed to them	12/10/2021 2:26 PM
26	It is very rewarding!	12/10/2021 2:05 PM

2021 CASA Volunteer Survey

27	I enjoy working with people and specifically families is achieving the best relationships possible. I enjoy engaging with kids and helping them get the love and care necessary to become healthy, independent adults.	12/10/2021 11:07 AM
28	Although I'm fairly new to the CASA program, I truly feel like I am making a difference every time I interact with my children.	12/10/2021 10:10 AM
29	I'm hoping it makes a difference for at risk children.	12/10/2021 9:53 AM
30	I have a commitment to some kids that appears to be lasting over a long period of time. I have a connection with some older kids that will wonder why I disappeared. I can't do that to them - they have few people who have been a constant in their lives	12/10/2021 8:59 AM
31	I believe that my efforts help the families involved and the court in keeping youth safe and in finding the right solution to issues.	12/10/2021 7:15 AM
32	This year I lost a close family member who would have found this to be a noble cause, and I want to honor him.	12/9/2021 9:20 PM
33	There is a huge need.	12/9/2021 7:54 PM
34	I enjoy making a difference in the lives of the children I work with.	12/9/2021 7:43 PM
35	I find the work quite worthwhile and my time well invested.	12/9/2021 7:25 PM
36	I initially thought that working with families would be the motivator to keep me interested in being a CASA. I have been a CASA for over three years and right now what seems to motivate me the most is learning. I am learning so much about the court system, community assistance programs, poverty, social services, and my community as a whole it helps keep me interested. The most recent example is my last supervised visit with my CASA family. The visit took place at a local museum in town that I would probably never have experienced without my CASA role. Seeing the family was neat, but experiencing a new setting was even more fulfilling.	12/9/2021 7:21 PM
37	I love working with the families and watching them make progress and mend their family.	12/9/2021 7:08 PM
38	I believe we need CASA's from all different walks of life. I believe we make a difference. It is not easy to watch or even easy to be involved in the decision of someone else's life. But, the children are why I do it.	12/9/2021 5:55 PM
39	It's a very important cause for me	12/9/2021 5:19 PM
40	I am invested in the kiddos in my case and could not imagine leaving them without a CASA.	12/9/2021 5:13 PM
41	I wanted to be able to help a child in need and come alongside and support them.	12/9/2021 5:05 PM
42	I am retiring from Casa for health reasons	12/9/2021 3:01 PM
43	All of the reason I started... continue today.	12/9/2021 2:56 PM
44	I am very invested in the particular case I have been working on for three-plus years.	12/9/2021 2:55 PM
45	It has proven to be a legitimate need.	12/8/2021 6:35 PM
46	I think it is an important community support function.	12/7/2021 1:03 PM
47	There is a high need! These kids need someone to be there for them! I had someone there for me so I want to be there for others.	12/7/2021 11:26 AM
48	I feel that I am making a difference in the life of children who need some one to look out just for them. This is important.	12/7/2021 10:46 AM
49	I think it is making a difference and attorneys say CASAs are extremely important	12/7/2021 9:49 AM
50	Enjoy what I am doing and want to try and help these young people as much as I can. Listening to them, etc.	12/7/2021 9:40 AM
51	It's encouraging to see the system work and the kids get into better situations.	12/6/2021 5:55 PM
52	relationships with the kids	12/6/2021 1:49 PM
53	I continue to see the need for support for children and their needs. The CASA program	12/6/2021 12:38 PM

2021 CASA Volunteer Survey

	provides the supports and training to be able to make a positive difference for these children.	
54	So I can help people.	12/6/2021 11:21 AM
55	Experience in the law, helping children find peace and trust, advocating for healthy relationships.	12/6/2021 10:33 AM
56	It is fulfilling. I enjoy the whole process, meeting with the children, meeting families, writing reports and thinking about how best to recommend resolving and sorting out all of the complicated dynamics.	12/6/2021 9:39 AM
57	To help and advocate for children	12/6/2021 7:23 AM
58	I feel like my recommendations help give kids a voice and keep them safe.	12/6/2021 5:57 AM
59	Because I can see the difference it makes in the lives of the kids	12/5/2021 9:59 PM
60	A CASA can make a big difference in the life of a Child	12/5/2021 9:05 AM
61	The kids need me. :)	12/4/2021 7:38 PM
62	I enjoy the interaction with the families.	12/4/2021 6:14 PM
63	It is important to help a kid.	12/4/2021 11:25 AM
64	My children have not aged out.	12/4/2021 7:26 AM
65	I am committed to completing my current case.	12/3/2021 6:15 PM
66	It fulfilled my need to work with children when I couldn't teach.	12/3/2021 4:06 PM
67	Kids need advocates.	12/3/2021 12:57 PM
68	opportunity to help families, specifically children in foster care, given the trauma/outcomes that typically result from being a child that has to be placed into foster care	12/3/2021 12:26 PM
69	Hope to be an encouragement to parties involved and a protective factor for children at risk	12/3/2021 10:25 AM
70	I enjoy the children and helping them thrive	12/2/2021 7:54 PM
71	I enjoy the people I meet and the other volunteers.	12/2/2021 7:53 PM
72	Because I feel I make a difference - however small.	12/2/2021 5:55 PM
73	Iowa has left kids behind with mental health and keeping them safe. CASA is so important to making sure kids are safe by supporting DHS in insuring kids are taken care of.	12/2/2021 5:40 PM
74	It is a pleasure to have had the honor to be involved in this journey with this adorable baby and his family. Also my coach and advocate are so appreciative and voice their appreciation.	12/2/2021 5:22 PM
75	I connect deeply with the kids in my case.	12/2/2021 4:38 PM
76	It is a way for me to help the greater good in the communities and work with families and children in need.	12/2/2021 2:06 PM
77	(just started)	12/2/2021 12:10 PM
78	I hope I am making a difference, and I get far more from the program than I give.	12/2/2021 12:07 PM
79	I believe that CASA is a worthy cause	12/2/2021 11:39 AM
80	I made a commitment to the family I am working with and I want to complete the process with them	12/2/2021 10:57 AM
81	I have developed a relationship with the child and other people involved in my case. I enjoy working with these people and want to help bring about the best outcome for the child.	12/2/2021 10:18 AM
82	To continue to learn more about both the support of and the judicial framework for Children In Need of Assistance	12/2/2021 10:06 AM
83	I have begun with this family and ending at the moment would be highly detrimental to the family which is making strides forward. However, after this family and these four children, I MAY wish to move to FCRB.	12/2/2021 9:32 AM

2021 CASA Volunteer Survey

84	It is a privilege for me to be a part of a child's life helping them navigate through the court system, but more importantly showing them that I genuinely care by showing up for visits and simply listening to them.	12/2/2021 9:31 AM
85	I want to be a consistent person in peoples' lives.	12/2/2021 9:14 AM
86	To serve our community with the most vulnerable resource we have, our children who are at risk	12/2/2021 8:28 AM
87	I feel I am making a difference, and it is a good match for the amount of time I have available to volunteer.	12/2/2021 7:32 AM
88	It fulfills my desire to improve children's lives.	12/1/2021 8:13 PM
89	Kids need me (or someone like me).	12/1/2021 7:46 PM
90	I don't know.	12/1/2021 7:44 PM
91	I am currently on leave due to a family medical issue, but I continue with training in hopes of returning in the future. I feel it is important work.	12/1/2021 6:57 PM
92	Being a CASA has become my greatest Passion!	12/1/2021 6:14 PM
93	I feel it's important work. I enjoy doing it. I hope it makes a difference in these cases.	12/1/2021 6:07 PM
94	I get involved with the families and then want to see them succeed I do feel emotionally exhausted at times and then need to take a break.	12/1/2021 5:37 PM
95	See above	12/1/2021 5:19 PM
96	I find the work difficult but fulfilling. I enjoy meeting and working with new families.	12/1/2021 5:14 PM
97	I do not have a case right now but plan to in the near future.	12/1/2021 4:51 PM
98	Love kids! Want healthy families and communities! Humbling and deeply gratifying way to spend time.	12/1/2021 4:32 PM
99	I want to continue to make a difference	12/1/2021 4:23 PM
100	It is a good program and I have enjoyed the learning experiences.	12/1/2021 3:55 PM
101	I continue to volunteer with the CASA of Iowa program as it offers an opportunity to make a difference.	12/1/2021 3:33 PM
102	Making a difference for kids and families in our communities!	12/1/2021 3:23 PM
103	It is very rewarding to see kids grow and flourish in a safe home, whether it is back with parents who have made changes, or with adoptive parents who nurture them.	12/1/2021 2:21 PM
104	Same as above	12/1/2021 2:16 PM
105	Good cause	12/1/2021 2:14 PM
106	Love of children I feel like I make a difference I can not believe the horrible trauma these kids have had to endure and if I can these kids in any way - I here	12/1/2021 2:09 PM
107	Because I would like to learn more my child and how to support her.	12/1/2021 2:03 PM
108	Families continue to have issues and I want to help the children be safe and secure in their environment.	12/1/2021 2:02 PM
109	I find each case unique and challenging and I come away with a sense of accomplishment when it is over.	12/1/2021 1:42 PM
110	I actually thought I was ending my volunteering as a CASA volunteer but the case I am currently on was a very good fit so decided to try again.	12/1/2021 1:41 PM
111	After 20 years, unfortunately I still see and hear of children that need the support	12/1/2021 1:34 PM
112	it is something we can do to help a child.. and make a difference in their life hopefully	12/1/2021 1:34 PM
113	the children and it's rewarding to watch them grow	12/1/2021 1:33 PM
114	I feel like it is an important cause and the time commitment is manageable/flexible with my	12/1/2021 1:21 PM

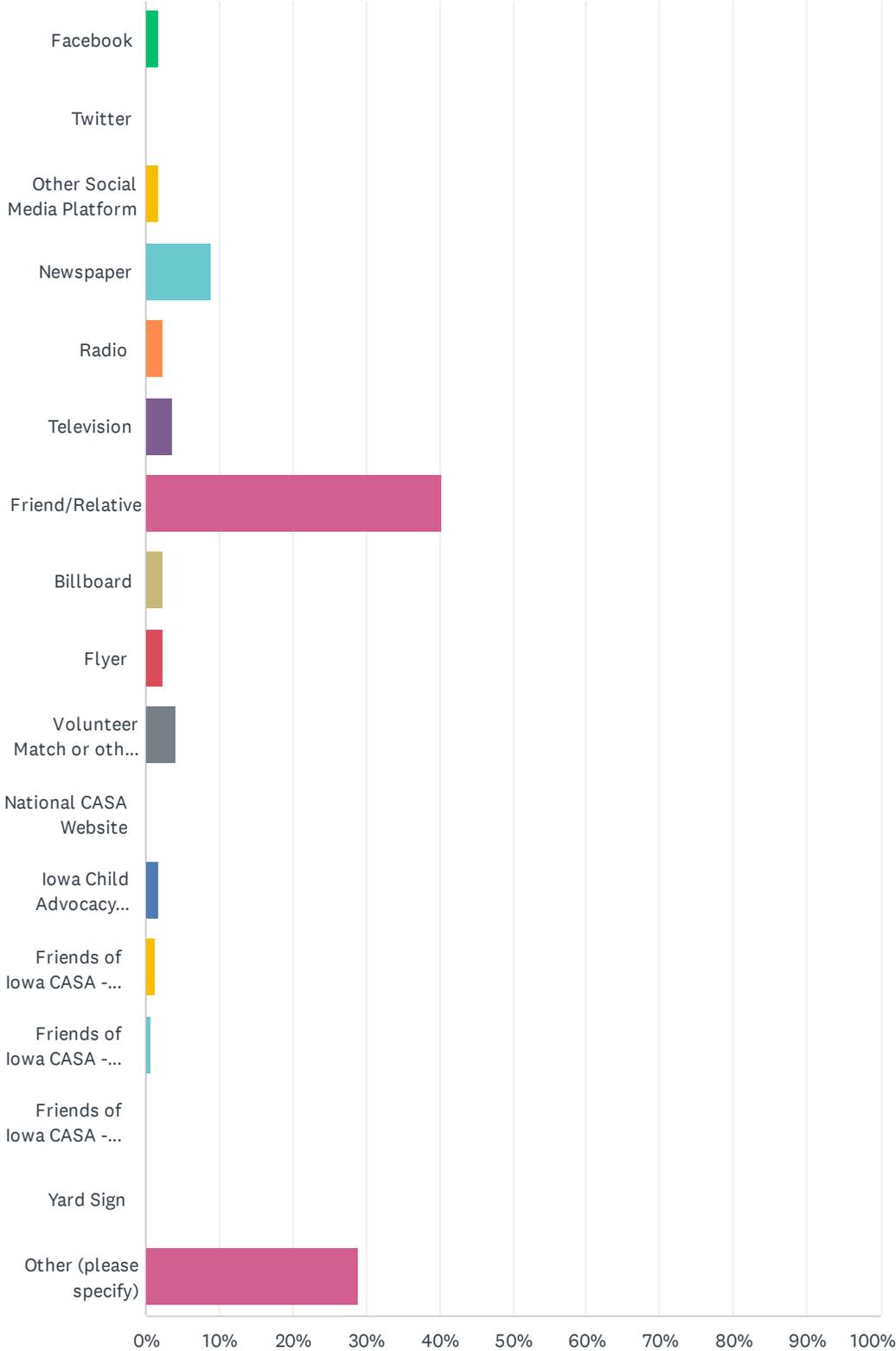
2021 CASA Volunteer Survey

	schedule.	
115	To make a positive difference in children and families outcomes.	12/1/2021 1:02 PM
116	Hope to make a difference in a child's life.	12/1/2021 12:59 PM
117	I still want to be helpful to families	12/1/2021 12:56 PM
118	See above	12/1/2021 12:56 PM
119	Like to think I am helping children.	12/1/2021 12:56 PM
120	I feel I am making a difference for the families I work with.	12/1/2021 12:54 PM
121	I can gather additional info that DHS, FSRP etc don't have time to do e g visit school. CASA kids need all the support they can get and court et al need to listen to their concerns. I can help make that happen	12/1/2021 12:46 PM
122	After seeing how much of an impact you can have on just one family, it makes you want to continue.	12/1/2021 12:45 PM
123	Same answer	12/1/2021 12:42 PM

Q7 How did you initially hear about this volunteer opportunity? Mark only the main option or the last time you heard about us before you decided to apply

Answered: 169 Skipped: 0

2021 CASA Volunteer Survey



2021 CASA Volunteer Survey

ANSWER CHOICES	RESPONSES	
Facebook	1.78%	3
Twitter	0.00%	0
Other Social Media Platform	1.78%	3
Newspaper	8.88%	15
Radio	2.37%	4
Television	3.55%	6
Friend/Relative	40.24%	68
Billboard	2.37%	4
Flyer	2.37%	4
Volunteer Match or other volunteer matching website	4.14%	7
National CASA Website	0.00%	0
Iowa Child Advocacy Board/CASA of Iowa Website	1.78%	3
Friends of Iowa CASA - Light of Hope event	1.18%	2
Friends of Iowa CASA - Other sponsored event	0.59%	1
Friends of Iowa CASA - Website	0.00%	0
Yard Sign	0.00%	0
Other (please specify)	28.99%	49
TOTAL		169

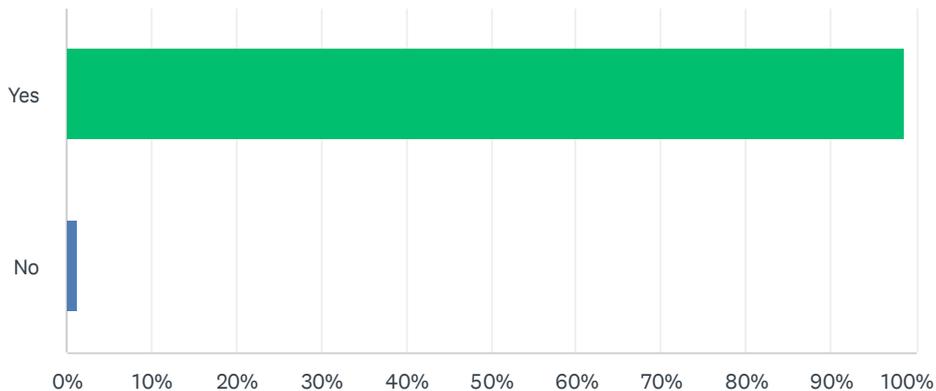
#	OTHER (PLEASE SPECIFY)	DATE
1	heard about CASA and Review Board in Church presentation.	12/19/2021 5:06 PM
2	From a podcast - the podcaster is an advocate	12/19/2021 9:35 AM
3	invited to a meeting by Judge Albe	12/18/2021 6:53 PM
4	editorial	12/18/2021 1:40 PM
5	My stepmother and a good friend were involved with CASA.	12/16/2021 8:07 PM
6	Friend	12/15/2021 6:18 PM
7	School setting	12/14/2021 6:20 PM
8	Presentation to Rotary by former coordinator.	12/14/2021 2:33 PM
9	At ISU.	12/13/2021 2:29 PM
10	I have always known about the opportunity	12/13/2021 9:59 AM
11	I was a foster parent	12/12/2021 2:57 PM
12	I have known about the CASA program for many years and worked with several CASAs.	12/11/2021 12:22 PM
13	Mother in law who is a CASA advocate	12/10/2021 2:49 PM
14	Another CASA volunteer's Tik Tok	12/10/2021 10:10 AM
15	Friend	12/10/2021 9:53 AM

2021 CASA Volunteer Survey

16	My work promoted CASA as a volunteer opportunity.	12/10/2021 9:08 AM
17	Dawn asked me to be a CASA.	12/9/2021 7:43 PM
18	I heard about it through an online search while looking for "Civilian Aide to Secretary of Army" (CASA)	12/9/2021 7:25 PM
19	Growing up we had foster children in my home who had casa volunteers	12/9/2021 5:12 PM
20	Coworker who was a CASA	12/7/2021 11:26 AM
21	listed on Resources Unite website as a volunteer opportunity	12/6/2021 9:05 PM
22	I heard about it at a meeting at Bank of America where I worked.	12/6/2021 4:05 PM
23	google- foster care volunteering near me	12/6/2021 1:49 PM
24	Through my university	12/6/2021 11:43 AM
25	Friend	12/6/2021 5:57 AM
26	Breakfast Presentation	12/5/2021 9:05 AM
27	Dr. Phil	12/4/2021 7:38 PM
28	Many years ago via a presentation to a college class.	12/3/2021 6:15 PM
29	Nancy Manion spoke at a Kiwanis meeting	12/3/2021 10:25 AM
30	Marcie Strouse	12/2/2021 5:22 PM
31	Speaker at our Kiwanis	12/2/2021 10:57 AM
32	United Way	12/2/2021 9:32 AM
33	Recruited personally by another CASA	12/2/2021 8:28 AM
34	Personal research	12/1/2021 7:46 PM
35	Dr Phil Show was advocating for CASA	12/1/2021 6:50 PM
36	Clare contacted me via Linked In	12/1/2021 6:07 PM
37	School involvement and VeeAnn Cartwright	12/1/2021 4:32 PM
38	Indeed	12/1/2021 4:04 PM
39	iowa court presentation	12/1/2021 3:56 PM
40	Professor at College	12/1/2021 3:33 PM
41	I was recommended	12/1/2021 3:23 PM
42	Volunteer fair at work.	12/1/2021 2:09 PM
43	Case study	12/1/2021 2:03 PM
44	Dr. Phil	12/1/2021 1:41 PM
45	Church bulletin and then a friend called me	12/1/2021 1:34 PM
46	Renee Else spoke at my church years ago.	12/1/2021 1:34 PM
47	don't remember	12/1/2021 1:33 PM
48	Sorority	12/1/2021 1:29 PM
49	I work with CASAs all the time	12/1/2021 12:56 PM

Q8 My volunteer role was clearly explained to me before I began. Mark only one.

Answered: 169 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	98.82%	167
No	1.18%	2
TOTAL		169

#	IF NO, PLEASE EXPLAIN	DATE
1	I'd say it was, but maybe not in its entirety.	12/9/2021 5:05 PM
2	It does take more of your time than you are told	12/5/2021 9:05 AM
3	There's a lot of out of city anf county driving that I was absolutely not anticiapting.	12/1/2021 12:56 PM

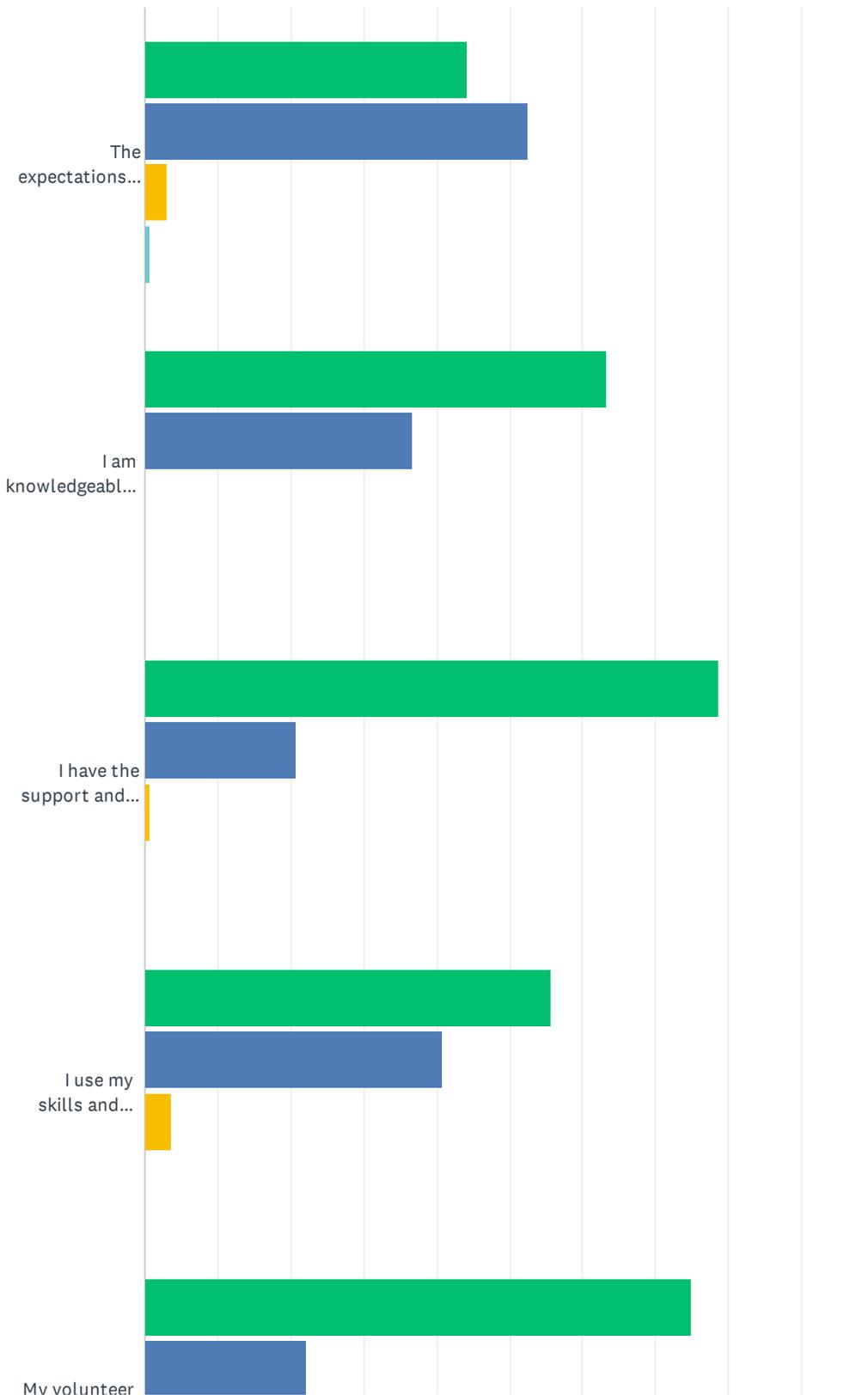
Q9 If you answered no to question 8, please explain how the role differs from what was explained to you.

Answered: 8 Skipped: 161

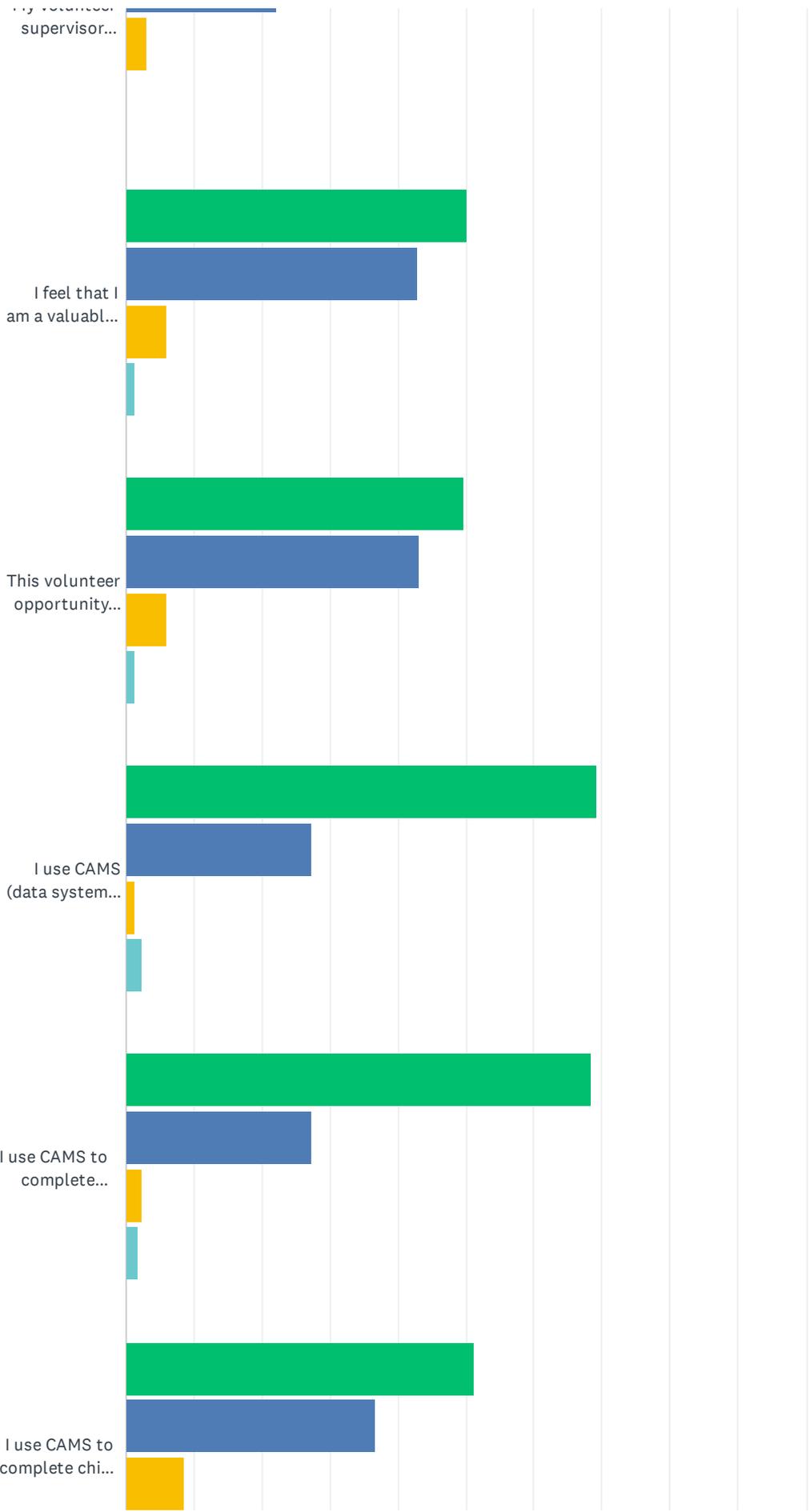
#	RESPONSES	DATE
1	N/A	12/9/2021 9:20 PM
2	I answered yes to question 8 but want to note that there is really no way to explain the CASA role that makes sense. It is so unique and unknown. Even though my coordinator and CASA teachers explained things well I never knew what it was really like until I showed up at my first CASA families doorstep.	12/9/2021 7:21 PM
3	I felt ill-equipped, especially in the beginning. I wasn't clear on many of the things I should've been documenting or what questions I should be asking. I wasn't sure what route to take when I'd hit road blocks. Many times when I would reach out for help from my coach, the answer was vague. I felt like I was treading water. Now, I have a bit more handle on what to do. I feel that ease comes with extensive training, well beyond the initial 30 hours provided. I feel if the practical trainings were given earlier, it would make much more sense when you go to write reports.	12/9/2021 5:05 PM
4	n/a	12/7/2021 11:26 AM
5	We are not a social worker, but are there to help the social workers. We are not there to tell people what to do exactly, but can encourage them. We are the eyes and ears for the judge.	12/7/2021 9:40 AM
6	This comment is regarding using CAMS for child assessment below (#10). My cases have involved very young children and I have not been able to get good and thorough information to complete these assessment in any meaningful way.	12/6/2021 9:39 AM
7	N/A	12/1/2021 2:03 PM
8	I just did, see above	12/1/2021 12:56 PM

Q10 To what extent do you agree or disagree with the following statements about the ICAB agency climate and culture?

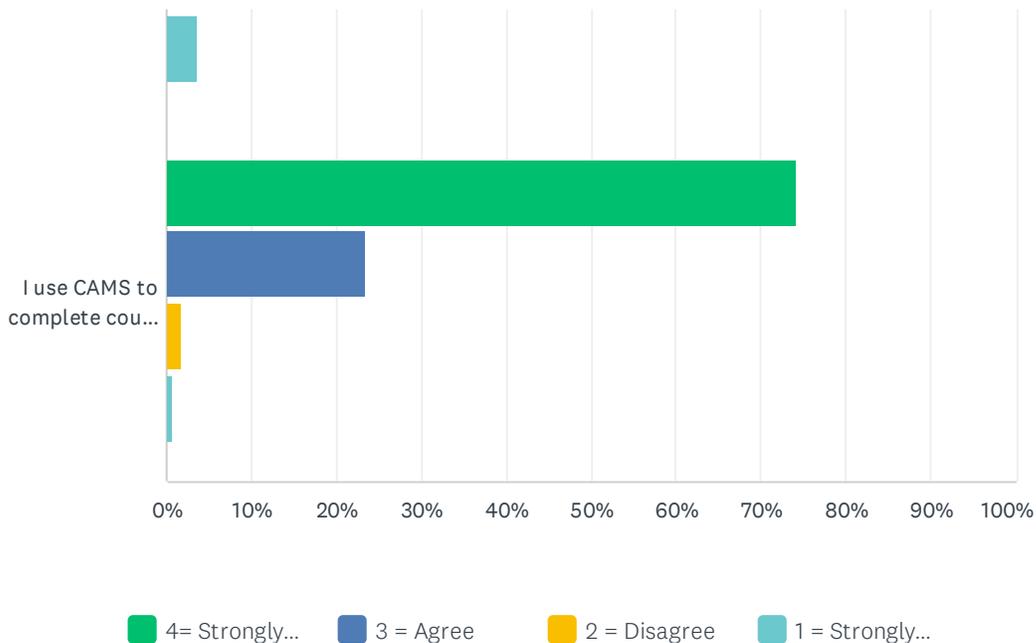
Answered: 169 Skipped: 0



2021 CASA Volunteer Survey



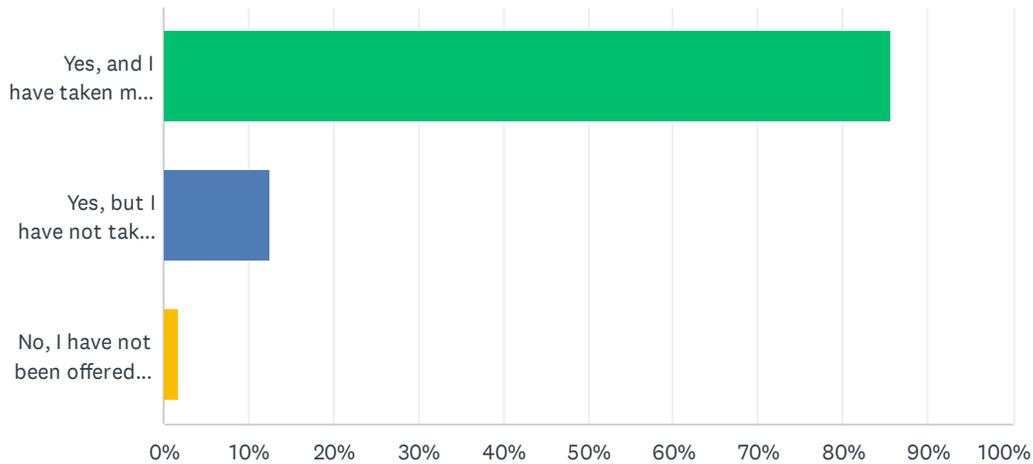
2021 CASA Volunteer Survey



	4= STRONGLY AGREE	3 = AGREE	2 = DISAGREE	1 = STRONGLY DISAGREE	TOTAL
The expectations I had coming into this volunteer opportunity have been fully met	44.05% 74	52.38% 88	2.98% 5	0.60% 1	168
I am knowledgeable of the CASA program's mission and vision	63.31% 107	36.69% 62	0.00% 0	0.00% 0	169
I have the support and guidance I need to accomplish my volunteer activities	78.70% 133	20.71% 35	0.59% 1	0.00% 0	169
I use my skills and abilities doing meaningful activities in my volunteer role	55.62% 94	40.83% 69	3.55% 6	0.00% 0	169
My volunteer supervisor (coach or coordinator) clearly communicates with me at least once a month	74.85% 125	22.16% 37	2.99% 5	0.00% 0	167
I feel that I am a valuable member of the ICAB organization	50.00% 84	42.86% 72	5.95% 10	1.19% 2	168
This volunteer opportunity gives me a sense of accomplishment	49.70% 83	43.11% 72	5.99% 10	1.20% 2	167
I use CAMS (data system) to keep my case notes and report my contributed hours/miles	69.23% 117	27.22% 46	1.18% 2	2.37% 4	169
I use CAMS to complete monthly updates	68.45% 115	27.38% 46	2.38% 4	1.79% 3	168
I use CAMS to complete child assessments for cases I'm assigned	51.20% 85	36.75% 61	8.43% 14	3.61% 6	166
I use CAMS to complete court reports	74.10% 123	23.49% 39	1.81% 3	0.60% 1	166

Q11 Have you been offered formal, job-specific training opportunities by CASA staff including your local coordinator or state office employees/trainer? These may include CAMs training, continuing education specific to your case or duties, or other training related to your volunteer responsibility.

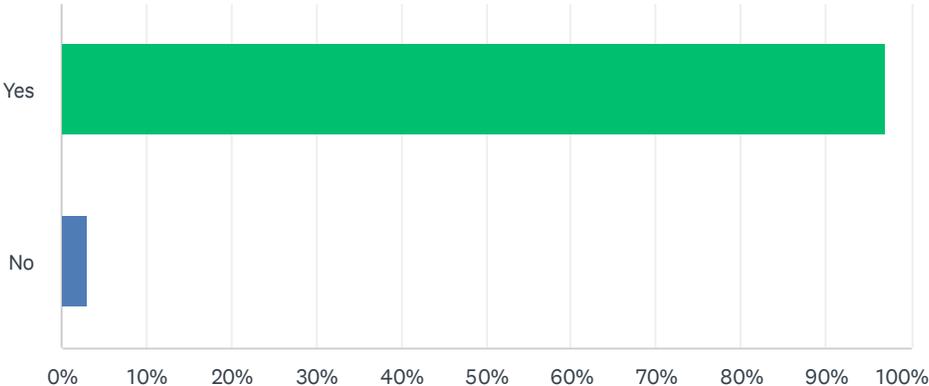
Answered: 168 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes, and I have taken most of the training opportunities	85.71%	144
Yes, but I have not taken the training opportunities	12.50%	21
No, I have not been offered any training opportunities	1.79%	3
TOTAL		168

Q12 The training I receive adequately prepares me for my role:

Answered: 168 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	97.02%	163
No	2.98%	5
TOTAL		168

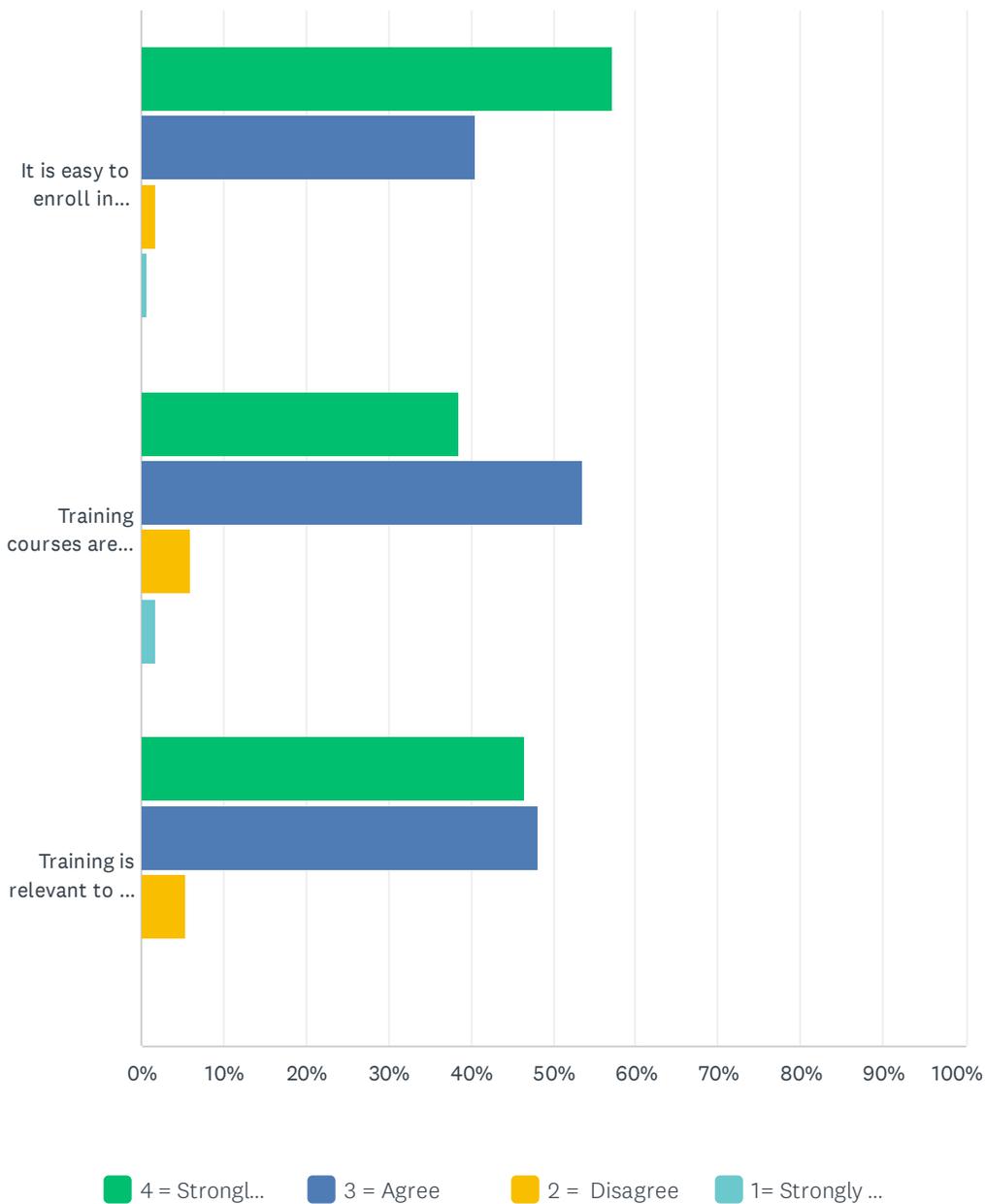
Q13 If you answered no to question 11, please explain

Answered: 11 Skipped: 158

#	RESPONSES	DATE
1	I have taken a few of the training opportunities, but Nancy is so awesome at providing a ton of opportunities! Also, I said I disagree on the child assessments because I don't think I have to do those because of the age of the children I advocate for.	12/19/2021 9:38 AM
2	I don't feel like I have a real good grasp of how I can help on my case. I feel like I need to be doing more.	12/12/2021 3:01 PM
3	I'm not positive I understand the question. I can view all of the trainings opportunities available to CASAs, but no one has specifically reached out to me about a certain training that pertains to my case in a unique way.	12/9/2021 9:26 PM
4	A lot of the training I receive as a teacher qualifies for CASA training.	12/9/2021 2:58 PM
5	Much of the training has to do with politically correct issues and not the issues that are truly facing these kids and families. We learn what we need to by talking to those who have experience.	12/8/2021 6:37 PM
6	n/a	12/7/2021 11:27 AM
7	I havent had any specific trainings offered	12/7/2021 9:50 AM
8	I am behind on continuing education but am catching up	12/3/2021 10:29 AM
9	Not all of them due to my schedule.	12/1/2021 2:07 PM
10	I feel like I already answered this in #8	12/1/2021 12:57 PM
11	Need more specific training on guardianships - why or why not this may be appropriate; need to better understand the complete adoption process. I need to better understand financial resources available to foster/relative placement and help family navigate. I need to understand role of FSRP. I've read a lot in those topics but aF2Fconversation would be great.	12/1/2021 12:50 PM

Q14 In thinking about the ease and relevance of training, please indicate the extent you agree or disagree with the following:

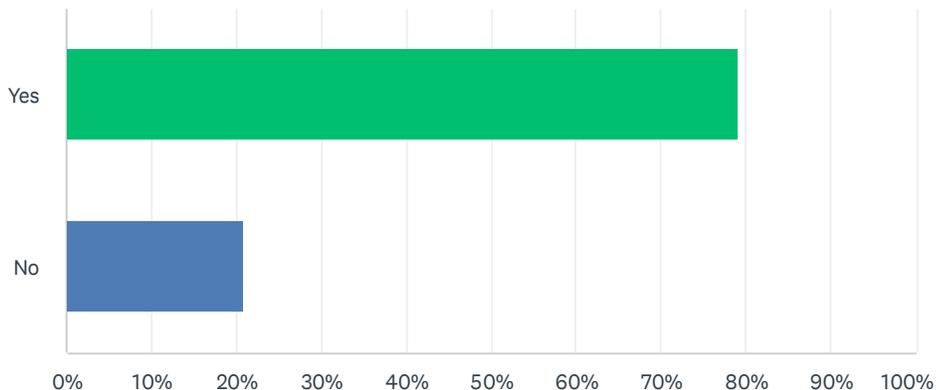
Answered: 168 Skipped: 1



	4 = STRONGLY AGREE	3 = AGREE	2 = DISAGREE	1= STRONGLY DISAGREE	TOTAL
It is easy to enroll in training courses	57.14% 96	40.48% 68	1.79% 3	0.60% 1	168
Training courses are offered at convenient times	38.69% 65	53.57% 90	5.95% 10	1.79% 3	168
Training is relevant to my volunteer experience	46.43% 78	48.21% 81	5.36% 9	0.00% 0	168

Q15 The National CASA/GAL Association for Children issued new Local CASA Program Standards in 2020, which indicate all CASA Volunteer advocates and coaches must complete 12 hours of continuing education annually. Have you been able to complete this requirement?

Answered: 167 Skipped: 2



ANSWER CHOICES	RESPONSES	
Yes	79.04%	132
No	20.96%	35
TOTAL		167

Q16 If you answered No to question 14, please explain why you feel you've not been able to complete the 12 hour continuing education requirement?

Answered: 37 Skipped: 132

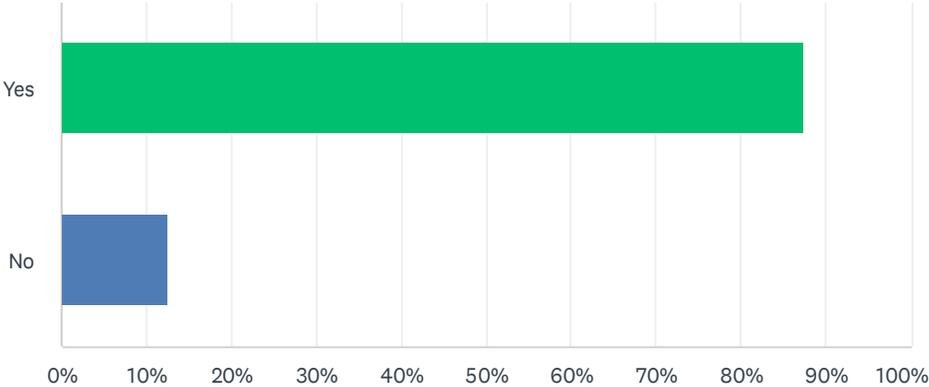
#	RESPONSES	DATE
1	Will be able to complete.	12/19/2021 5:08 PM
2	This is my first year, so I did a prorated amount of training - 4 hours. I love the on demand opportunities. Recorded webinars to watch on my own time are so convenient.	12/19/2021 9:38 AM
3	Time just slipped by this year	12/18/2021 1:43 PM
4	working on it	12/15/2021 6:19 PM
5	Currently working on it.	12/15/2021 4:04 PM
6	Didn't prioritize my time.	12/14/2021 2:35 PM
7	I work full time and have a family so finding the time is hard.	12/13/2021 3:54 PM
8	Just started as a volunteer.	12/12/2021 4:16 PM
9	I am working on it and plan to get some self-study courses completed while I am off work from my FT job over the holidays.	12/12/2021 1:45 PM
10	I have only been a CASA for 3 months.	12/10/2021 9:01 AM
11	I am new to CASA and wasn't quite sure how training worked at first. I procrastinated getting started. I have a plan to complete it by EOY.	12/9/2021 9:26 PM
12	I did not know that I needed to in the same year that I did all of my training. I hope to have my two prorated hours completed by the new year.	12/9/2021 5:31 PM
13	Busy schedule and health reasons	12/9/2021 3:03 PM
14	Personal issues	12/9/2021 2:56 PM
15	n/a	12/7/2021 11:27 AM
16	I have a busy life with unpredictable hours in fall and spring this can make it a little harder to get in on scheduled virtual training and I have tried to get as much continuing ed as possible but have fallen a little short. I have been an EMT and my husband is a paramedic who teaches EMT class, EMT's are required to have 12 hours a year or 24 every 2 years. I do feel 12 hours is a little much for the CASA program. I do also wish that the training offered would be a bit more practical like better communication skills, recognizing issues in children, etc.	12/7/2021 10:55 AM
17	I am currently at 10.5 hours for continued training, but I have been a casa for six months so I expect to reach 12 hours before a year has passed.	12/6/2021 9:07 PM
18	I started in mid-2021 so I haven't completed 12 months yet but I expect I will be able to complete the 12 hours of continuing education and look forward to it.	12/6/2021 4:06 PM
19	I'm actually not sure if I have met this requirement. I think training is difficult during Covid. I'd much rather attend in-person continuing education. I do a lot of reading and listening to pod casts about children's mental health, so I feel informed about these topics.	12/6/2021 9:45 AM
20	I just started Casa	12/6/2021 7:24 AM
21	There have been plenty of opportunity. I have just not pushed myself to get signed up. I also tell myself I will get the next one.	12/5/2021 9:07 AM
22	Seems a little crazy that I have to have as many hours of training as I spend with the kids each year.	12/4/2021 7:40 PM

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23	I will by the end of 2021	12/3/2021 10:29 AM
24	I did not start until July, so I only had half the year to do this. Also, alot of the trainings take place between 9-5 and I have a full time job that I can't make it to alot of them.	12/3/2021 8:05 AM
25	I have had 2 major surgeries si,since, June and have had some problems healing so I am missing 3 hours	12/2/2021 5:46 PM
26	personal commitments this year due to family obiligations - more training to be completed in December 2021	12/2/2021 2:09 PM
27	am new. Seems I'm being offered enough to accomplish what I'll need.	12/2/2021 12:11 PM
28	Mainly because I have not been persistent in getting registered or signed up for courses I would like to take.	12/2/2021 10:24 AM
29	I feel the 12 hour requirement is overly burdensome and detrimental to the program. I've considered no longer being an advocate because of this requirement. I think 12 hours on top of the time we already spend on the case is too high of an expectation. I think it deters good people from becoming advocates and it will push advocates to quitting. I cannot honestly encourage others to be CASA advocates without explaining this onerous 12 hour training requirement. The 12 hour requirement for unpaid volunteers is not realistic. I have to have 15 hours of training yearly to maintain my law license. I certainly don't think a volunteer role needs to be nearly as onerous as maintaining a professional degree.	12/2/2021 9:20 AM
30	I don't have time.	12/1/2021 7:45 PM
31	I have a few more hours to complete. I have a plan to complete them.	12/1/2021 4:52 PM
32	I first started in March.	12/1/2021 4:05 PM
33	I had planned to attend a full day training which would have finished my hours but it was cancelled at the last minute.	12/1/2021 3:38 PM
34	Time restrictions	12/1/2021 2:14 PM
35	N/A	12/1/2021 2:07 PM
36	Sarurday offerings would work better for me than evenings which are already full.	12/1/2021 1:37 PM
37	I should be right at 12 hours.	12/1/2021 1:00 PM

Q17 Would you like to see additional virtual continuing education opportunities offered by the CASA of Iowa State Office?

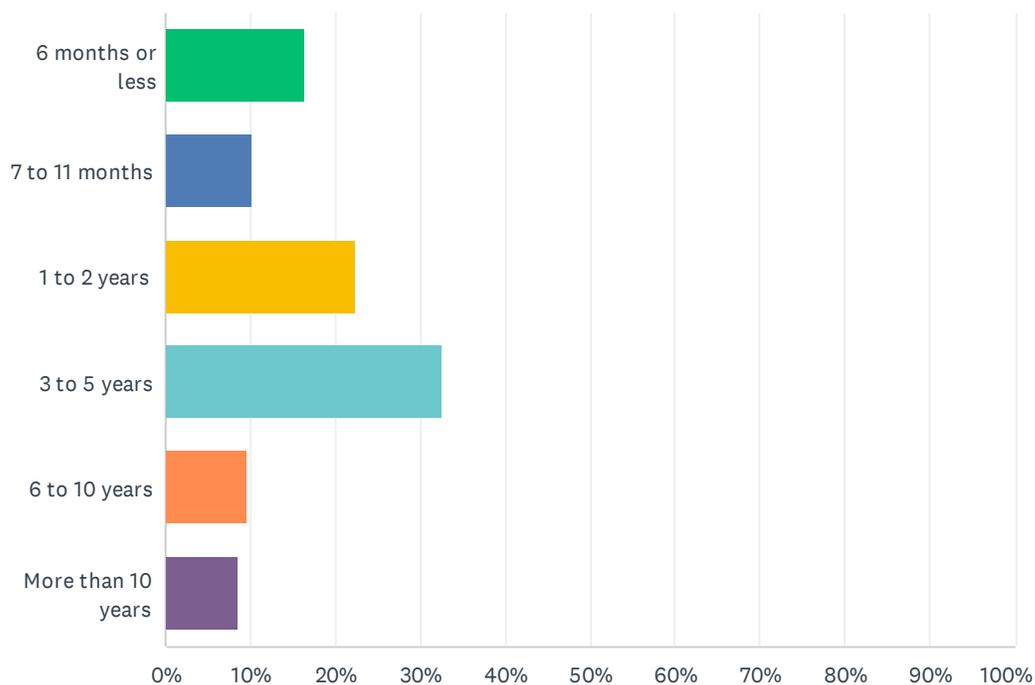
Answered: 166 Skipped: 3



ANSWER CHOICES	RESPONSES	
Yes	87.35%	145
No	12.65%	21
TOTAL		166

Q18 How long have you volunteered with CASA of Iowa?

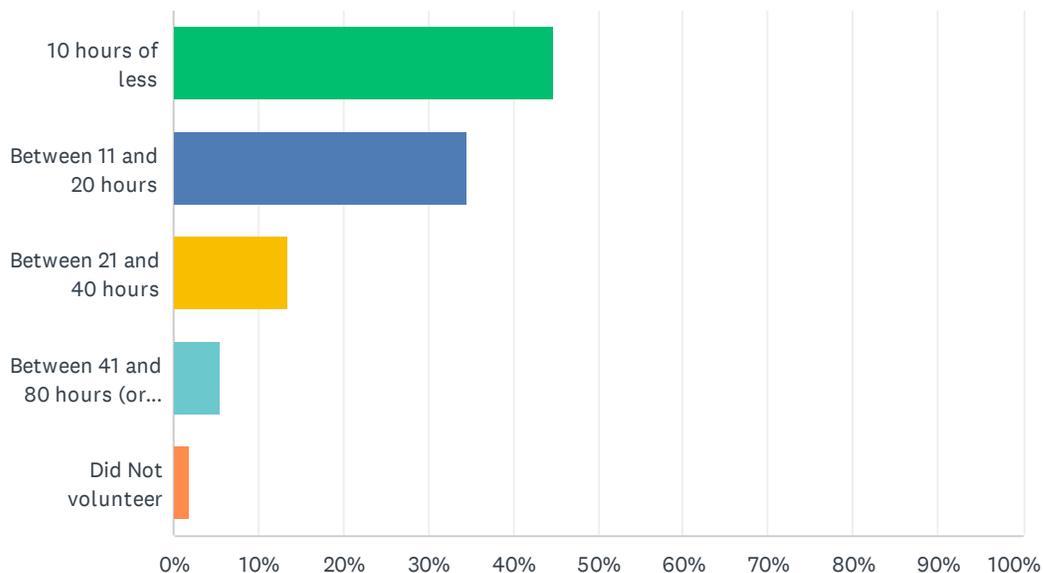
Answered: 165 Skipped: 4



ANSWER CHOICES	RESPONSES	
6 months or less	16.36%	27
7 to 11 months	10.30%	17
1 to 2 years	22.42%	37
3 to 5 years	32.73%	54
6 to 10 years	9.70%	16
More than 10 years	8.48%	14
TOTAL		165

Q19 Considering the last 12 months, approximately how many hours of your time have you volunteered with CASA of Iowa in an average month?

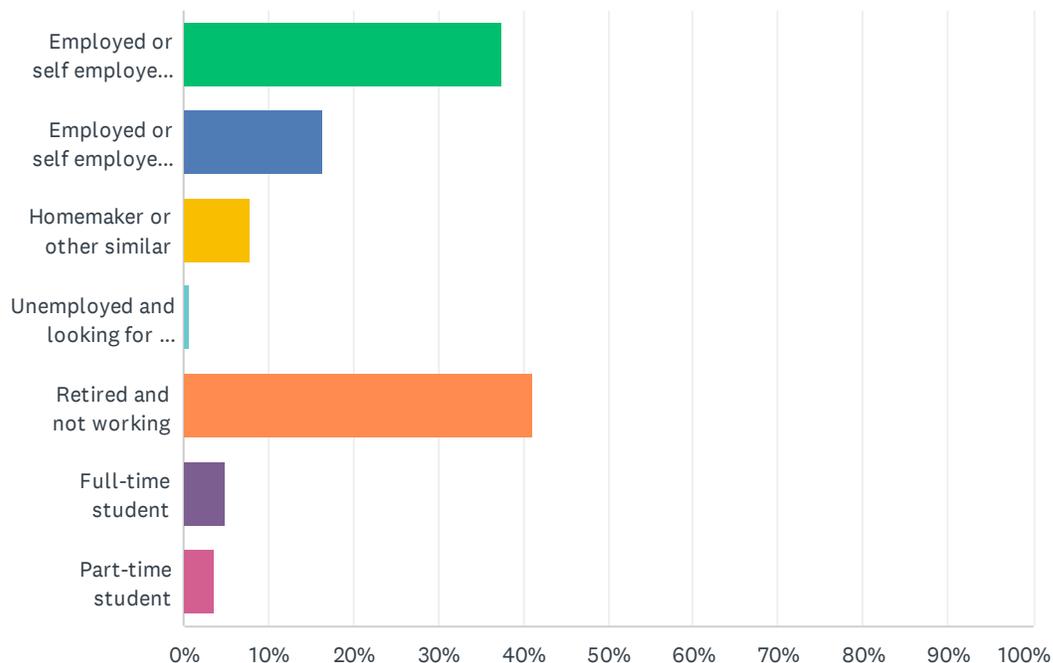
Answered: 165 Skipped: 4



ANSWER CHOICES	RESPONSES	
10 hours of less	44.85%	74
Between 11 and 20 hours	34.55%	57
Between 21 and 40 hours	13.33%	22
Between 41 and 80 hours (or more than 20 hours per week)	5.45%	9
Did Not volunteer	1.82%	3
TOTAL		165

Q20 What is your current employment situation beyond volunteering the CASA Program. Select up to two choices if appropriate

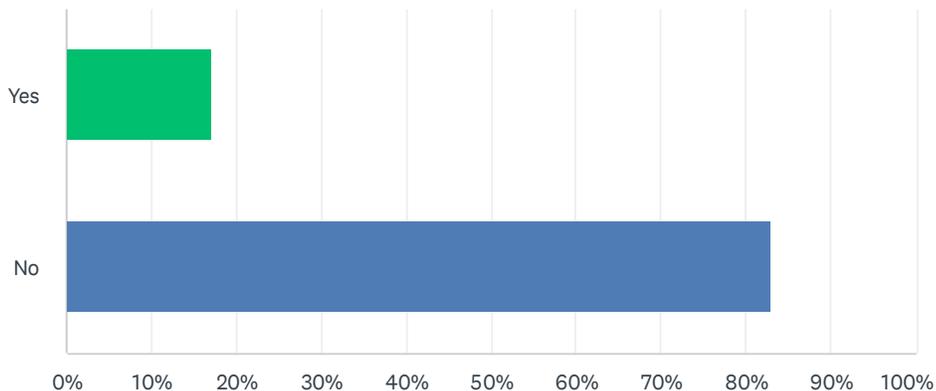
Answered: 165 Skipped: 4



ANSWER CHOICES	RESPONSES	
Employed or self employed full-time	37.58%	62
Employed or self employed part-time	16.36%	27
Homemaker or other similar	7.88%	13
Unemployed and looking for a job	0.61%	1
Retired and not working	41.21%	68
Full-time student	4.85%	8
Part-time student	3.64%	6
Total Respondents: 165		

Q21 In addition to your donation of time, resources and the donation of the use of your personal vehicle, have you also supported the Child Advocacy Board or Friends of Iowa CASA & ICFCRB as a financial donor?

Answered: 165 Skipped: 4



ANSWER CHOICES	RESPONSES	
Yes	16.97%	28
No	83.03%	137
TOTAL		165

Q22 Please share what you enjoy most about volunteering with CASA of Iowa.

Answered: 134 Skipped: 35

#	RESPONSES	DATE
1	Helping local kids.	12/19/2021 5:12 PM
2	I enjoy being able to feel like what I do as a CASA can make a difference in others lives for the better.	12/19/2021 12:23 PM
3	I enjoy being able to report back to judge how the children are doing/what they are saying. So much of the conversation is based around the parents and their decision. I love being able to amplify the voice of the children.	12/19/2021 9:48 AM
4	Helping to support kids.	12/18/2021 11:21 PM
5	Making connections with kids	12/18/2021 1:46 PM
6	Improving the outcomes for children.	12/17/2021 10:22 PM
7	Meeting and getting to know my CASA child	12/16/2021 8:18 PM
8	becoming more of aware of how the foster care system works	12/15/2021 6:22 PM
9	Supporting the children that I serve	12/14/2021 6:25 PM
10	Being part of an amazing group of people	12/14/2021 4:59 PM
11	Being a mentor.	12/14/2021 2:38 PM
12	Getting to know and help the children and their families	12/13/2021 10:21 PM
13	It is a great program to allow for the children and families in the DHS system to have a consistent person that isn't there to criticize or shame.	12/13/2021 2:32 PM
14	I love giving my time to something more important than myself	12/13/2021 10:00 AM
15	Hoping I'm doing something good.	12/13/2021 9:36 AM
16	I work at a powerplant so this gives me a different viewpoint and I think I am able to make an individual difference in the children's lives I am working with.	12/13/2021 7:38 AM
17	Getting to know and help children is what I enjoy most.	12/13/2021 7:25 AM
18	Working with DHS, provider, foster families and parents to get the best outcome for the children	12/12/2021 8:48 PM
19	I love to see parents change their lives and provide a safe and healthy environment for their kids.	12/12/2021 4:47 PM
20	Spending time with the children and providing support to them.	12/12/2021 3:56 PM
21	Supporting children and families	12/12/2021 3:08 PM
22	Knowing that I can help to make a difference in the life of a child.	12/12/2021 1:48 PM
23	Meeting with the families you are serving. We all have one goal and the best interests of the children.	12/12/2021 1:35 PM
24	Meeting the families and the children.	12/12/2021 7:30 AM
25	Helping the children.	12/11/2021 10:43 PM
26	A sense of giving support to children and families	12/11/2021 12:32 PM
27	I enjoy meeting new people who care about and work for children and getting to know them by	12/11/2021 12:14 PM

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sharing and looking for the best way to keep our children safe and healthy.

28	Making a difference	12/10/2021 2:50 PM
29	developing a relationship with the children	12/10/2021 2:30 PM
30	It is a wonderful look into the foster care system. I learn information frequently, and it is rewarding.	12/10/2021 2:09 PM
31	The people I work with are helpful, supportive, and knowledgeable about the CASA program.	12/10/2021 11:10 AM
32	Obviously the kids. Visiting with them has been the most rewarding and fulfilling part of the volunteer process.	12/10/2021 10:26 AM
33	I enjoy getting to know the kids and trying to help them receive services they need.	12/10/2021 10:12 AM
34	Helping kids and families in need.	12/10/2021 9:12 AM
35	Seeing kids plan for their future. The older children I have worked with normally aren't able to look past tomorrow. To show them they deserve to become whatever they decide to be.	12/10/2021 9:04 AM
36	Helping the kids and building a bond with them.	12/10/2021 9:02 AM
37	Getting to genuinely help and learn more about how to help children voice what is in their best interest.	12/10/2021 8:22 AM
38	The fact that in some way, I am positively impacting the life of a child.	12/10/2021 8:10 AM
39	Feeling like I am making a difference	12/10/2021 7:19 AM
40	Being a small part of helping a family get better, and knowing the work of CASAs everywhere is helping to build a better society.	12/9/2021 9:33 PM
41	supporting parents in their efforts to rehabilitate their lives in order to be reunified with their children.	12/9/2021 7:58 PM
42	Being a voice for children.	12/9/2021 7:47 PM
43	Learning about all the aspects of the court system, social services, and my communities role.	12/9/2021 7:30 PM
44	I enjoy keeping in touch with the four children and their grandparents, who have custody.	12/9/2021 7:28 PM
45	Watching the families work hard to reunite and stay together.	12/9/2021 7:14 PM
46	Getting be a part of the community	12/9/2021 7:11 PM
47	Knowing you can make a difference	12/9/2021 6:00 PM
48	I enjoy being able to meet with and help the kids.	12/9/2021 5:34 PM
49	Working with kids	12/9/2021 5:25 PM
50	Giving a child their voice and knowing because of what I do, they are safer than before	12/9/2021 5:22 PM
51	The impact I can make in a child's life. It was so fulfilling to me when this child told me he knows i listen so want what's best for them.	12/9/2021 5:16 PM
52	Helping children	12/9/2021 3:05 PM
53	Feeling like I can help make a difference in the life of a child.	12/9/2021 3:02 PM
54	Working toward safe outcomes for children	12/9/2021 3:00 PM
55	Time with the families and kids. Gaining a better understanding of community resources.	12/8/2021 6:40 PM
56	Instances when children are either returned to biological families or successfully adopted.	12/7/2021 1:07 PM
57	Knowing that I'm making a difference in a child's life (that could be a matter of life or death).	12/7/2021 11:40 AM
58	I love getting to know the children and families that I have been assigned to. I appreciate the interaction with the professionals on my cases.	12/7/2021 10:57 AM
59	The CASAs are a great support group	12/7/2021 9:51 AM
60	Working with staff who are very supportive and self satisfaction working with the children and	12/7/2021 9:46 AM

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maybe instilling in them self esteem.. Helping the social workers.

61	I enjoy the opportunity to be actively involved in promoting child welfare, and the opportunity to learn. I feel I have learned so much, and continue to do so.	12/6/2021 9:12 PM
62	Seeing the progress made in cases.	12/6/2021 5:59 PM
63	I feel that I am helping a child in need who is in a very difficult situation.	12/6/2021 4:09 PM
64	I love building a relationship with the kids and becoming a safe person for them.	12/6/2021 2:20 PM
65	Working with the children.	12/6/2021 12:43 PM
66	I enjoyed having the opportunity to positively impact a child's life, even if it was just in little ways.	12/6/2021 11:44 AM
67	Helping foster children, foster parents, and sometimes parents	12/6/2021 11:38 AM
68	I am still very "green" but, I hope to see a successful positive outcome for the children in need.	12/6/2021 10:38 AM
69	Meeting the children and families and believing I am helping them.	12/6/2021 9:53 AM
70	Helping children	12/6/2021 7:25 AM
71	Making a difference and advocating for kids	12/6/2021 5:59 AM
72	Helping keep some continuity for the child while going through a process that tends to have many changes in support staff.	12/5/2021 9:13 AM
73	Meeting the kids and their families.	12/4/2021 7:44 PM
74	I enjoy the challenge of figuring out what a child needs to be reunited with family.	12/4/2021 6:18 PM
75	The training and support are excellent!	12/4/2021 11:29 AM
76	provides a sense of purpose	12/4/2021 7:32 AM
77	Trying to be a support for children and families.	12/3/2021 6:17 PM
78	the opportunity to help families reunite when possible, the opportunity to let children in foster care know that there are people who care about what happens to them	12/3/2021 12:29 PM
79	Interaction with people involved for the most part	12/3/2021 10:32 AM
80	Bridging the gap between different providers. Teachers, doctors, counselors, AEA, and DHS.	12/2/2021 8:23 PM
81	People	12/2/2021 7:56 PM
82	I enjoy seeing good outcomes for children.	12/2/2021 5:59 PM
83	Helping kids and making sure other organizations are doing their jobs.	12/2/2021 5:53 PM
84	I enjoy the time spent with the baby and his family and I have so enjoyed seeing his grow this past year! This has been a good volunteer opportunity for me with a very demanding work schedule as I can be flexible with arranging visits. My advocate makes herself so available to work around my schedule and is such a great person.	12/2/2021 5:33 PM
85	spending time with the kids in my case.	12/2/2021 4:41 PM
86	Helping people	12/2/2021 4:00 PM
87	the team I work with is FABULOUS and I feel supported by them	12/2/2021 2:11 PM
88	thinking it may help one kid and maybe the family, in this hurting world.	12/2/2021 12:15 PM
89	Getting to know the children	12/2/2021 12:11 PM
90	working with the children	12/2/2021 11:49 AM
91	The children are the most enjoyable part of volunteering. Seeing them grow and change and interacting with them.	12/2/2021 11:02 AM
92	Building a relationship with the child I am working with and the feeling of making a difference. I	12/2/2021 10:42 AM

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also enjoy learning more about the court system.

93	I admire the work and effort Georgann puts in with her coaching responsibilities. I have learned a lot about ACE's and the DHS approaches for permanency. I could donate a major effort if the circumstances were right.	12/2/2021 10:32 AM
94	As a CASA Advocate I enjoyed working directly with the children and their families. As a CASA Coach I enjoy helping beginners become more familiar with the various aspects of being a CASA as well as sharing activity ideas and materials with them.	12/2/2021 10:15 AM
95	The feeling that I am making a difference in a child's life and collaborating with fellow advocates.	12/2/2021 9:43 AM
96	See improvements with 3/4s of the children.	12/2/2021 9:36 AM
97	I enjoy meeting new people and having a positive impact on their lives.	12/2/2021 9:25 AM
98	The joy of believing we make a difference in the life a child in need	12/2/2021 8:34 AM
99	I feel the best when I am able to truly support the families on my case.	12/2/2021 7:40 AM
100	Making connections with and for a child(ren) to improve their circumstances during a traumatic time in their life.	12/1/2021 10:26 PM
101	Sense of commitment to a well organized cause.	12/1/2021 8:20 PM
102	Interacting with the kids.	12/1/2021 7:57 PM
103	Writing court reports.	12/1/2021 7:46 PM
104	I enjoy being able to support children and interacting with others who want to make a difference in children's lives.	12/1/2021 7:02 PM
105	It is very rewarding to help children have better lives as well as their parents.	12/1/2021 6:26 PM
106	It's very interesting work. I like learning more about the juvenile justice system.	12/1/2021 6:12 PM
107	I love that I feel like I am really making a difference. Its great that the children involved are having a set of eyes and ears to advocate just for them.	12/1/2021 5:32 PM
108	Working with families to help promote changes needed to keep them together. As a coach I love working with new advocates as they get started.	12/1/2021 5:24 PM
109	Being able to report objectively to the judge what I see and hear.	12/1/2021 5:22 PM
110	Getting to be part of a young child's life	12/1/2021 4:55 PM
111	Establishing good relationships with children and families is a strength of mine.	12/1/2021 4:38 PM
112	Seeing the children are being well taken care of.	12/1/2021 4:07 PM
113	I have enjoyed the people. Even though it was certainly challenging with the families I was serving, I felt the conclusion was good for the children.	12/1/2021 4:01 PM
114	I enjoy that I felt I made a difference or impact in the children's lives and further one their future as well	12/1/2021 3:37 PM
115	Making a difference for children in our communities!	12/1/2021 3:28 PM
116	Getting to know my child	12/1/2021 2:43 PM
117	The feeling that my time and efforts are well invested.	12/1/2021 2:23 PM
118	Good cause	12/1/2021 2:17 PM
119	The kiddos ! I have met some great people. !	12/1/2021 2:14 PM
120	Seeing family and child goals being met.	12/1/2021 2:07 PM
121	Using my abilities and knowledge of resources to help others.	12/1/2021 2:04 PM
122	The sense of accomplishment and the sense of shared purpose	12/1/2021 1:59 PM
123	Volunteering at something that is worthwhile	12/1/2021 1:43 PM

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124	The relationships with children, co volunteers and families	12/1/2021 1:37 PM
125	Getting to know the kiddos and their families.	12/1/2021 1:36 PM
126	I really enjoy getting to know the children in foster care and cheering them and their families on.	12/1/2021 1:28 PM
127	Helping children, families and state workers .	12/1/2021 1:04 PM
128	Helping children	12/1/2021 1:04 PM
129	Spending time with the child.	12/1/2021 1:02 PM
130	Great coordinator and meeting the kids!	12/1/2021 1:00 PM
131	I enjoy getting to know the child(ren) in my case.	12/1/2021 12:59 PM
132	Interacting with the kids; having them be happy to see me.	12/1/2021 12:54 PM
133	Meeting people and seeing what is in the best interest of the child	12/1/2021 12:48 PM
134	Helping kids in need.	12/1/2021 12:46 PM

Q23 Please list any challenges or barriers you have faced as a volunteer.

Answered: 118 Skipped: 51

#	RESPONSES	DATE
1	Procrastination.	12/19/2021 5:12 PM
2	I have faced few barriers as a CASA, but when I first started my first case I struggled with getting to know the people in my case and how to communicate with them. This has since gotten way better.	12/19/2021 12:23 PM
3	The children I am working with cannot communication (age) or do not have space for me to talk to them in private if they can communicate. So, most of what is said is said in front of their parents. My next case, I need to be clear about being able to talk in private right off the bat to set that standard.	12/19/2021 9:48 AM
4	Judges who have no regard for a CASA's opinion or don't even seem to read the reports. And of course parents who don't do as they are ordered	12/18/2021 1:46 PM
5	Lack of information sharing between agencies.	12/17/2021 10:22 PM
6	none	12/16/2021 8:18 PM
7	none at this time	12/15/2021 6:22 PM
8	There are times when others involved in cases, such as DHS and GAL, forget to include me in meetings.	12/14/2021 6:25 PM
9	I feel like the biggest challenges for me is the report writing, and learning the do's and don't s.	12/14/2021 4:59 PM
10	Commuting to distant places.	12/14/2021 2:38 PM
11	I don't know enough about all the services that are available for families	12/13/2021 10:21 PM
12	Family challenges related to Covid	12/13/2021 10:00 AM
13	My first case was horrible.	12/13/2021 9:36 AM
14	Some of my kids live quite a ways outside of Sioux City, a half hour to an hour away which is sometimes difficult. But Amy has set up another CASA to visit when necessary, one that lives closer, when I have been unable to visit in the past.	12/13/2021 7:38 AM
15	The constant changing of the worker assigned to his case. The pandemic was a huge barrier.	12/13/2021 7:25 AM
16	Uncooperative parents, missed appointments, lack of communication among professionals is sometimes just expected.	12/12/2021 8:48 PM
17	I recognize I need training but I don't always enjoy taking classes. I'm just lazy I guess.	12/12/2021 4:47 PM
18	It's very challenging to see the kids in bad situations and how the trauma affects them.	12/12/2021 3:56 PM
19	Lack of familiarity with available mental health resources.	12/12/2021 3:08 PM
20	Since COVID, the ability to meet face -to- face with any of the volunteers I coach. Also, some of the all-day or 1/2 day in-person training opportunities have been cancelled. Some of those are easier for me to attend because of my schedule.	12/12/2021 1:48 PM
21	Communication between other teams within the process.	12/12/2021 1:35 PM
22	The families are very cautious about what they share. It is hard to gain trust, especially if they have had issues with DHS.	12/12/2021 7:30 AM
23	My kiddo has moved 3 times. Most recently to a location nearly 90 miles away.	12/11/2021 12:32 PM
24	For me one area that has been difficult is the fact that things happen which you have no control over. Like your child moves away or the situation seems so challenging that the best place for permanency is picking the lesser of two evils.	12/11/2021 12:14 PM

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25	Seeing the kids in person	12/10/2021 2:51 PM
26	lack of experience with the court system and situations that are presented by the family I advocate for	12/10/2021 2:30 PM
27	Pandemic and face-to-face visits. Currently, the child lives an hour and a half away.	12/10/2021 2:09 PM
28	I think training and communication could be better after graduating from the initial training program. The training to become a CASA is intense and slightly overwhelming with information. After I was sworn in it felt like I was just turned loose into the system. I think it would've been helpful to have a PDF schedule or breakdown of what your first month/steps should look like after being assigned a case. For example, I knew that continuing education was required but I had no idea how much left I had or how to fill it out. I also didn't realize that monthly updates were different than visits.	12/10/2021 10:26 AM
29	Learning the entire system and identifying what different agencies' roles are in the case.	12/10/2021 10:12 AM
30	Making the time while working full time and having a very busy teenage daughter.	12/10/2021 9:12 AM
31	Na	12/10/2021 9:04 AM
32	When my kids got a different placement and getting new information about them and their placement.	12/10/2021 9:02 AM
33	Not being able to fully understand why a parent may do what they do in regard to drug use, not taking care of mental health, DV.	12/10/2021 8:22 AM
34	Cooperation and response from DHS	12/10/2021 7:19 AM
35	It can sometimes be difficult to communicate with other case stakeholders.	12/9/2021 9:33 PM
36	None that I can think of	12/9/2021 7:58 PM
37	The distance I have to drive to carry out my CASA role. It is on average 25 miles one way to carry out my duties. It's very costly to do so.	12/9/2021 7:47 PM
38	Parents and extended family often do not like a CASA. We are a part of "the system" and sometimes they see us as a threat.	12/9/2021 7:30 PM
39	COVID influence on face to face meetings and the distance of my current case.	12/9/2021 7:14 PM
40	Getting in contact with all of the people involved and getting clear answers	12/9/2021 7:11 PM
41	Being able to tell my children I pray for them	12/9/2021 6:00 PM
42	I feel on the outside of my case and would like more involvement and information from the other interested parties such as DHS and the GAL.	12/9/2021 5:34 PM
43	Nearly all the other workers in my case (DHS, FCS, child's attorney, mother's attorney) have been MIA.	12/9/2021 5:25 PM
44	Traveling to Cedar Rapids and Covid	12/9/2021 3:05 PM
45	DHS is poorly staffed, employees are over worked and have lost their passion for what they do. The children in the system deserve better than what they are getting as support.	12/9/2021 3:02 PM
46	Families upset with my reports and subsequent refusal to communicate Frustration with progress of case	12/9/2021 3:00 PM
47	Language barriers. Service providers in various types of service unable to communicate with each other because of privacy rules. This has proven to be detrimental to people who have cultural or language barriers.	12/8/2021 6:40 PM
48	Long driving distances. Occasional weak team members from other agencies. CAMS does not work effectively for writing narratives for court reports.	12/7/2021 1:07 PM
49	I work full time and am a mother and wife and it can be challenging finding the time to do CASA. I want to put so much more time in it but I am unable to with the stage of life I'm currently in so I just have to give what I can for now.	12/7/2021 11:40 AM
50	The distance to locations can be a barrier	12/7/2021 9:51 AM

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51	Sometimes not being able to contact the social worker and trying to see children living out of the county quite a distance.	12/7/2021 9:46 AM
52	Prior to volunteering I knew very little about the foster care system, and training required me to learn a lot in a small amount of time. The challenge there was simply getting up to speed quickly.	12/6/2021 9:12 PM
53	I've been very fortunate that most parties involved are very cooperative and my coach and coordinator are very accessible. Sometimes time is in short supply depending on what is going on with my regular job.	12/6/2021 5:59 PM
54	My CINA calls me very often, approximately 5 times a week on average.	12/6/2021 4:09 PM
55	Many trainings are during the day. I have approved with my manager at work time for court but additional trainings are so frequent I can't seem to make them all. I have to call in during work if it's virtual or miss them all together if they are in person.	12/6/2021 2:20 PM
56	As a new CASA, learning all of the procedures and understanding all of the supports available to the kids.	12/6/2021 12:43 PM
57	I wished I would have known what an attachment disorder was when I had my first case. So, I guess gaining knowledge on the different psychological issues children face when they enter foster care	12/6/2021 11:38 AM
58	None at this time, it is still new.	12/6/2021 10:38 AM
59	Sometimes parents are difficult to reach and they don't respond. This is very frustrating and disappointing. It's sad to think I care more about their reunification than they do!	12/6/2021 9:53 AM
60	None so far	12/6/2021 7:25 AM
61	When things get difficult with home or work it is hard to keep the balance	12/6/2021 5:59 AM
62	Some of the government agencies need more education on what a CASA does and that we are here to help.	12/5/2021 9:13 AM
63	Hard to remember everything you need for every situation you are in.	12/4/2021 7:44 PM
64	Sometimes the parents are their own worst enemy. It is frustrating to see them to continue to make mistakes.	12/4/2021 6:18 PM
65	getting providers to call back plus travel	12/4/2021 7:32 AM
66	Initial training was difficult. Difficult to connect with other members of the team during COVID.	12/3/2021 6:17 PM
67	My main frustration is particularly in one county with DHS, DA, parent attorneys having conversations with the judge and not being included. No real support from GAL. It's like working doubly hard on cases because of parents and then the system. By meeting with kids once a month, I do not feel I'm building relationships with kiddos probably in part because most my cases are not local and I'm unable to see them more often.	12/3/2021 5:29 PM
68	Computer skills lacking	12/3/2021 10:32 AM
69	The only case that I have been on has a parent with custody of the children, but they are not super involved with the children's schedule like another provider. However, I have been asked to go through the parent to set up meetings and this makes things difficult.	12/3/2021 8:07 AM
70	Slow respond by various agencies. It seems they feel CASA reps are nosey or bothersome.	12/2/2021 8:23 PM
71	My personal life had some challenges which made CASA volunteering difficult.	12/2/2021 7:56 PM
72	N/A	12/2/2021 5:59 PM
73	I have a DHS CASE worker who doesn't communicate with me and is very condescending toward me.	12/2/2021 5:53 PM
74	My challenge has been that my baby's parents cancel A LOT after I have taken time off work by using my own vacation time. Once I have taken the time off because they don't want to meet in the evening when they cancel I can't return to work. When she has scheduled times after work hours she has cancelled, no showed etc. I have attempted all kinds of times and days. That is so frustrating because she moves frequently and it's a drive from my home and work. If I find I stop volunteering that will be the reason because I have used my vacation time	12/2/2021 5:33 PM

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needlessly when she cancels. I use my vacation time for hearings and daytime meetings also but those have not been cancelled at the last meeting like visits have.

75	training was intense and hard for me to keep track of resources. I think this would keep away some less literate volunteers.	12/2/2021 12:15 PM
76	COVID-19	12/2/2021 12:11 PM
77	The only barrier, that I had, was suggesting a need to the Guardian Ad Litem. I felt that she did not care about the kids and was not willing to spend the time on my concern.	12/2/2021 11:49 AM
78	I am challenged by the judge on this case who makes these children keep waiting for an outcome when the mother is not progressing. There are so many fathers and people involved it is hard to contact everyone. Moving the children to multiple placements is difficult.	12/2/2021 11:02 AM
79	In the beginning it was more time than I originally anticipated. The training was a huge time commitment and was difficult to do in conjunction with my full time work schedule. The time commitment directly after getting assigned a case was also more than I thought it would be. Now that I am settled in the case and we have had our first court hearing the time commitment feels more manageable.	12/2/2021 10:42 AM
80	Not any big challenges or barriers other than being tied up with other projects which I have given a higher priority.	12/2/2021 10:32 AM
81	Virtual visits with young children can be very challenging.	12/2/2021 10:15 AM
82	There are times when I feel a bit overwhelmed with keeping up entering my case notes and then following up with turning in my monthly updates in CAMS.	12/2/2021 9:43 AM
83	time; my personal difficulty of keeping up with case notes; too much travel	12/2/2021 9:36 AM
84	It is difficult getting people to respond or take you serious as a casa advocate. I frequently do not get calls back from DHS or therapists or totter parties to the case.	12/2/2021 9:25 AM
85	Frustration with new rulings that limit support services especially in cases with more than one child in the family that are in different foster homes and sometimes at quite a distance away. Also the support services often seem to focus on just being positive with the parents rather than addressing their needs accurately and not all that great mental health availability in our counties.	12/2/2021 8:34 AM
86	It is hard to coordinate schedules in order to meet each month. Concerns with the pandemic have also been a challenge.	12/2/2021 7:40 AM
87	The biggest challenge is time. Being a CASA volunteer can consume a lot of personal/family time. It can also be difficult to conduct outside of work hours so it requires flexibility within the workplace as well.	12/1/2021 10:26 PM
88	Lots of driving!	12/1/2021 8:20 PM
89	Kids saying what they think will please instead of stating what they really think or feel.	12/1/2021 7:57 PM
90	I find learning about all the legal ins and outs and discovering all the resources available for children and their foster families challenging.	12/1/2021 7:02 PM
91	As an older person the frustrations of everything being done on the computer. Somethings accidentally getting deleted. I find somethings so much easier to read and highlight in paper form	12/1/2021 6:26 PM
92	While most parents are cooperative, I did have a mother who was openly hostile at times. That was a bit challenging.	12/1/2021 6:12 PM
93	Nothing so far. Just the learning curve.	12/1/2021 5:32 PM
94	Families move a lot - hard to track down or set up appointments.	12/1/2021 5:24 PM
95	Uncooperative parents	12/1/2021 5:22 PM
96	None	12/1/2021 4:55 PM
97	None that are too problematic	12/1/2021 4:38 PM
98	meeting with the parents and where they live.	12/1/2021 4:07 PM

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99	My families were not always in town, so the commute got to be long. Also Covid was extremely challenging.	12/1/2021 4:01 PM
100	Schedule/time management with being a full time student	12/1/2021 3:37 PM
101	Partners networking and communicating to move a case along!	12/1/2021 3:28 PM
102	Schedules and child moving to different places. Some lack of communication.	12/1/2021 2:43 PM
103	Covid and dogs--both make visiting families a challenge!	12/1/2021 2:23 PM
104	Change in court schedule affects my scheduling of patient care fir my full time job	12/1/2021 2:17 PM
105	Cases that drag on for more than a year.	12/1/2021 2:07 PM
106	DHS Workers and attorneys NOT cooperating and/or sharing info. Peers for support. Feel flying "solo" except for coordinator. Would like to be able to debrief with others. DHS workers have coworkers they can share info with and bounce ideas off of -- due to confidentiality, a CASA really can't (small town America makes it even harder as even creating a hypothetical situation can reveal identity of subjects)	12/1/2021 2:04 PM
107	The CAMS software we are forced to use to submit our information	12/1/2021 1:59 PM
108	Upset father hiding out while I met with mother and children. Then he suddently ran through the room and out the door	12/1/2021 1:43 PM
109	not enough hours in my days	12/1/2021 1:37 PM
110	Meeting the report deadlines in conjunction with my always fluent career deadlines.	12/1/2021 1:36 PM
111	As a younger woman, I sometimes struggle to be confident and assertive when talking to people involved in the case. I don't always feel like I am taken the most seriously.	12/1/2021 1:28 PM
112	None	12/1/2021 1:04 PM
113	Logistics of children. I could see them more frequently if they were closer.	12/1/2021 1:02 PM
114	Lack of communication with dhs- court	12/1/2021 1:00 PM
115	Travel time, non communication between parties	12/1/2021 12:59 PM
116	Sometimes I have to drive a distance to see the child if they are in foster care not near me.	12/1/2021 12:59 PM
117	Not sure judge actually reads the report. Think the court report should be reversed e g strength/weakness/recommendations at the top. Barrier - cannot share info with all the professionals involved in the case; is limiting. Having to navigate/research myself as noted above and not necessarily finding IA specific info.	12/1/2021 12:54 PM
118	I became a coach to better fit my time commitment between my family and volunteering.	12/1/2021 12:46 PM

Q24 Please identify anything you would change or improve about the volunteer support you receive.

Answered: 80 Skipped: 89

#	RESPONSES	DATE
1	Meg does a nice job working with us.	12/19/2021 5:12 PM
2	I wouldn't change anything!	12/19/2021 12:23 PM
3	nothing.	12/19/2021 9:48 AM
4	none	12/16/2021 8:18 PM
5	nothing at this time	12/15/2021 6:22 PM
6	Nothing.	12/14/2021 2:38 PM
7	More training on services for families	12/13/2021 10:21 PM
8	nothing	12/13/2021 10:00 AM
9	Can't think of anything.	12/13/2021 9:36 AM
10	I haven't used my coach as a resource as Amy is familiar with my cases so I have just typically reached out to her, which works for me.	12/13/2021 7:38 AM
11	I don't fully understand the process of working with a coach yet, but I think I will continue to learn.	12/13/2021 7:25 AM
12	Meg Campbell does an awesome job of supporting volunteers	12/12/2021 8:48 PM
13	Amy Hennies is awesome. She is always willing and available and she encourages me even when I know I should be doing more.	12/12/2021 4:47 PM
14	I wish I had someone to coach me in my role.	12/12/2021 3:08 PM
15	Love to network with other CASA volunteers more often. We have a share file but maybe a local website would be nice to help with navigation of materials.	12/12/2021 1:35 PM
16	Nothing at this time.	12/11/2021 12:32 PM
17	I would like to see more support with meeting the other workers involved with your child and not just on the court day. Maybe a time to get together over lunch or a monthly sharing time. Or some kind of way to keep everyone up to date.	12/11/2021 12:14 PM
18	hearing about other cases and CASA experiences	12/10/2021 2:30 PM
19	I understand the coronavirus pandemic makes things difficult, but it would be super helpful to have an in-person, required, monthly visit with my coach or coordinator and the other CASAs on their teams to build more support and comradery. Sometimes I feel like I am not doing my job well enough or that I should be doing something different and I think these monthly meet-ups would reaffirm my position and give me ideas about how to improve.	12/10/2021 10:26 AM
20	I receive excellent support. Having a better idea of what different agencies' roles are would have helped in my case. Such as knowing more about Families First, Family Children's Council, and parenting education courses.	12/10/2021 10:12 AM
21	Na	12/10/2021 9:04 AM
22	n/a	12/10/2021 9:02 AM
23	As a new CASA, I wasn't sure how trainings worked (how to sign up, how to log it in CAMS, etc.) Perhaps coaches can do training with their CASAs the first time? (They both attend the same training.) Or, make a recorded video training that shows the Google Classroom, where on the CAMS website it gets logged, where to complete the evaluations, etc. I would have started	12/9/2021 9:33 PM

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training sooner if I had not had so much uncertainty about training in general. I personally procrastinate when I'm uncertain about something. This may very well be available already but I'm not aware of it.

24	Nothing I can think of other than more opportunities to interact with other CASA volunteers.	12/9/2021 7:58 PM
25	I would appreciate mileage reimbursement to carry out my duties.	12/9/2021 7:47 PM
26	I have received a great deal of support. I am trying to pass that on as a coach to my new CASAs.	12/9/2021 7:30 PM
27	N/A	12/9/2021 7:14 PM
28	Nothing, I think we are supported well.	12/9/2021 7:11 PM
29	Updated training material from the state	12/9/2021 6:00 PM
30	My coordinator is really good about checking in but not my coach so much. So maybe a monthly check in from my coach where we can go over things would be helpful.	12/9/2021 5:25 PM
31	It's all good	12/9/2021 3:05 PM
32	My support has been amazing.	12/8/2021 6:40 PM
33	I would modify the CAMS court report writing function as noted in answer to question 23.	12/7/2021 1:07 PM
34	Can we get reimbursed for travel? I'm already making a huge sacrifice taking time away from my family and spending gas money when I do visits. There needs to be a better way to record our training hours. It's confusing the way it is right now. I never really know how many hours I have. I also get a ton of emails and it's overwhelming to keep track of. I really appreciate the information but it can be a lot sometimes.	12/7/2021 11:40 AM
35	Nothing	12/7/2021 9:51 AM
36	Amy, our Coordinator is great to work with and very support and answers my questions.	12/7/2021 9:46 AM
37	I am happy with the support I receive	12/6/2021 9:12 PM
38	I can't think of anything relevant.	12/6/2021 5:59 PM
39	Less documenting or having it all in the same form. Child assessment, notes, monthly reports, training evaluations, court reports. I wish it was more clear what is mandatory and when and what is suggested. Also dates that things are due. The emails that just say (in so many words) " Something in CAMS for you" is very unhelpful.	12/6/2021 2:20 PM
40	None	12/6/2021 12:43 PM
41	Everything is as good as it can be.	12/6/2021 11:38 AM
42	None, I love my new team of friends.	12/6/2021 10:38 AM
43	I feel very supported by my coach and my supervisor. Both are very easy to reach and get back to me with clear answers or directions!	12/6/2021 9:53 AM
44	More interacting in training and not just someone speaking	12/6/2021 7:25 AM
45	Nothing. The volunteer support is amazing	12/6/2021 5:59 AM
46	I am happy with my support.	12/5/2021 9:13 AM
47	I would like to see sample court reports. Here's why the child is in need of assistance. Here are things to address.	12/4/2021 7:44 PM
48	My coach is wonderful. I haven't felt like my service has made an impact.	12/3/2021 6:17 PM
49	Would like opportunity to meet more often with advocates to share notes, ideas, etc and to feel apart of the group.	12/3/2021 5:29 PM
50	It is great!	12/2/2021 7:56 PM
51	N/A	12/2/2021 5:59 PM
52	More state help with reimbursement since there is so much surpluses in the budget.	12/2/2021 5:53 PM

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53	I can't imagine there would be anything you could do! The support is phenomenal from my advocate and coach.	12/2/2021 5:33 PM
54	nothing....Nancy Marion is extremely responsive to my questions and requests for advice	12/2/2021 12:11 PM
55	none	12/2/2021 11:49 AM
56	I have the utmost respect for my Coordinator and know she is always a phone call or text away.	12/2/2021 10:15 AM
57	I know before Covid, we as a team from our area was able to meet for lunch once a month. Since Covid we haven't had much of the "get-together" - I really enjoyed the face-to-face contact because that is where I got new ideas and inspirations.	12/2/2021 9:43 AM
58	I appreciate my coordinators and the help they provide. My coach is virtually of no use. She only reviews my court reports and has never made any meaningful edits or improvements. More opportunities to meet other casa advocates would be appreciated.	12/2/2021 9:25 AM
59	Nothing, it is rather amazing how great we ar esupported.	12/2/2021 8:34 AM
60	I miss our face to face (CASA to CASA) gatherings, I hope that the pandemic situation allows us to meet in person again next year.	12/2/2021 7:40 AM
61	More pre-recorded trainings that can be viewed at any time by a volunteer. Often late at night or early in the morning are the best times to focus on my CASA work and not take away from work/family time.	12/1/2021 10:26 PM
62	There are tons of great trainings, but it can feel disorganized coming in so many emails. It would be great to have one location or link to go to.	12/1/2021 8:20 PM
63	I have felt very well supported. Meg, Mary and Susan are quick to respond whenever I have a question.	12/1/2021 7:02 PM
64	I would like to see occasional get togethers to discuss issues between other CASAS and get to know newer CASAS	12/1/2021 6:26 PM
65	Love to get back to some in person meetings. I like zoom trainings but I miss the chance to have discussions with other CASAs.	12/1/2021 5:24 PM
66	nonthing	12/1/2021 4:55 PM
67	Keep communicating training opportunities via email in addition to social media. I prefer to not always check FB but I do check email regularly.	12/1/2021 4:38 PM
68	Nothing at this time.	12/1/2021 4:01 PM
69	None at this time	12/1/2021 3:37 PM
70	Asking for help and information.	12/1/2021 2:43 PM
71	M/A	12/1/2021 2:17 PM
72	Nothing. I get all the support I need	12/1/2021 2:14 PM
73	I don't feel appreciated by the judges, feel like a stranger to them. I would like support or at least acknowledgement from them. I find out about court cancelations through the grapevine.	12/1/2021 2:07 PM
74	My coordinator is great to talk with --just wish there was another place to bounce situations off of. A current list of acronyms could be helpful.	12/1/2021 2:04 PM
75	Get new software	12/1/2021 1:59 PM
76	Get some consistent help for Kathy. She doesn't have enough time for everything she needs to do (as far as I can see)	12/1/2021 1:43 PM
77	None	12/1/2021 1:04 PM
78	N/A	12/1/2021 1:02 PM
79	COVID made getting together with other volunteers but we are starting to be able to gather once again. I value having the opportunity to talk with other volunteers.	12/1/2021 12:59 PM
80	See previous responses plus would be great if my area CASAs could get together on occasion	12/1/2021 12:54 PM

Q25 What can we do differently to make volunteering easier to accomplish or to help your volunteer experience be more fulfilling?

Answered: 72 Skipped: 97

#	RESPONSES	DATE
1	Nothing	12/19/2021 12:23 PM
2	it is great. nothing.	12/19/2021 9:48 AM
3	training of judges	12/18/2021 1:46 PM
4	Lobby the Iowa legislature to fully fund CASA so that all 99 counties can be represented by a CASA	12/17/2021 10:22 PM
5	Entering trainings and evaluations in CAMS can be cumbersome	12/16/2021 8:18 PM
6	nothing at this point	12/15/2021 6:22 PM
7	Nothing.	12/14/2021 2:38 PM
8	I wish there was a way to make DHS and relevant parties better understand and respect the role a CASA plays.	12/13/2021 2:32 PM
9	NA	12/13/2021 10:00 AM
10	Stop giving surveys.	12/13/2021 9:36 AM
11	If gas prices keep going up and the children I work with are places far away, I may need the occasional gas card.	12/12/2021 8:48 PM
12	I feel I have had great support and encouragement from my supervisor and coach. However, if there could be a way to provide compensation for miles traveled, it would be helpful.	12/11/2021 12:32 PM
13	Sometimes it feels like trial by fire. I'm not very good at hitting the ground running, at least like I used to be. Some kind of sharing and discussions about what to expect on court day or how to get permission forms signed, just to name some ideas.	12/11/2021 12:14 PM
14	I felt like the initial training could be tightened up and focused on what a month in the life of a CASA actually looks like. As I recall from training over the summer before being sworn in, I felt like I was assigned homework rather than learning what was truly expected from me each month. I think the program could benefit from going deeper on CAMS and sharing step by step how an ideal CASA would work. The most beneficial part of training was always when we had examples of CASA's working or had Q&As. I appreciate the diversity training (and do think it's valuable to discuss how to set aside biases/overcome stereotypes) but a part of me feels like most people signing up to be a CASA understand a lot of the challenges children face in the system and need to learn how to be the best volunteer they can be.	12/10/2021 10:26 AM
15	Na	12/10/2021 9:04 AM
16	n/a	12/10/2021 9:02 AM
17	I believe this program is great and gives me freedom to volunteer when/how I feel fit for each case specifically.	12/10/2021 8:22 AM
18	N/A	12/9/2021 9:33 PM
19	Nothing I can think of	12/9/2021 7:58 PM
20	Offer mileage reimbursement.	12/9/2021 7:47 PM
21	I feel everything is being done. Supportive coordinator. Plenty of challenges. Plenty of cases to pick up if wanted. Good support staff in the office. Judges who do educational things with CASAs and a very flexible system to meet your continuing education needs.	12/9/2021 7:30 PM

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22	N/A	12/9/2021 7:14 PM
23	Not sure	12/9/2021 6:00 PM
24	It would be nice if there was either a way to get reimbursed for gas or have children brought into Polk county. I have a case with 6 kids and find myself driving roughly 6-8 hours a month for visits.	12/9/2021 5:34 PM
25	Recruit more volunteers	12/9/2021 3:05 PM
26	Assist with CASA's being informed/invited to Family Team Meetings.	12/8/2021 6:40 PM
27	Nothing specific.	12/7/2021 1:07 PM
28	Update CAMS. I have to go back and edit my notes because it doesn't ready the correct punctuation marks. It takes a lot of time going back through it and making those changes.	12/7/2021 11:40 AM
29	Nothing	12/7/2021 9:51 AM
30	Possibly giving a travel voucher when we drive over 49 miles one way to see a children(s).	12/7/2021 9:46 AM
31	I am happy with my volunteering experience	12/6/2021 9:12 PM
32	N/A	12/6/2021 5:59 PM
33	A list of required and recommended documents. This wouldn't be so hard with 1-2 kids in home, but I have 4 kids in 3 homes, that makes for lots of visits and teachers and separate court reports and it's very overwhelming.	12/6/2021 2:20 PM
34	Nothing	12/6/2021 12:43 PM
35	Now that I am retired, it doesn't matter, but arranging for continuing education at times outside of working hours would be nice, at least for those CASAs that are employed full time. I like that some of the webinars I attended were viewable outside of the actual event so I could still take part in them.	12/6/2021 11:38 AM
36	I have no complaints.	12/6/2021 10:38 AM
37	I didn't take advantage of in-person CASA to CASA when they were held prior to Covid, just because I was busy and maybe disorganized. But now I wish we had them and I look forward to when they can start up again.	12/6/2021 9:53 AM
38	I don't really understand the purpose of continuing education for a volunteer. You will lose people that way.	12/6/2021 5:59 AM
39	Got excellent training when I become a CASA and good 1 hour training since. It's hard to remember everything. Maybe a shared library of examples of different scenarios to reference from time to time.	12/4/2021 7:44 PM
40	It would be nice to have more trainings in person. Virtual trainings drive me nuts.	12/4/2021 6:18 PM
41	get rid of training for longtime volunteers	12/4/2021 7:32 AM
42	Continue support. Be clear about training requirements	12/3/2021 6:17 PM
43	More online training.	12/2/2021 8:23 PM
44	Have the state support this organization more than	12/2/2021 5:53 PM
45	Not one darn thing!! Excellent organization.	12/2/2021 5:33 PM
46	We should get paid for our time considering the immense amount of work that we do. We should at least get reimbursed for fuel, as some cases require travel.	12/2/2021 4:41 PM
47	none	12/2/2021 11:49 AM
48	I would have benefitted from more self led training to do on my own time and less in-person/over Google classroom trainings. The three hour trainings were difficult to work around my work schedule and long. I had a hard time maintaining focus for the entire session. For the report writing training, I wish I would have been given the court report writing tool kit and other resources well in advance of having to write my report and then given the opportunity to reach out if I have questions. I took an additional 2 hours off of work to have a zoom call with my	12/2/2021 10:42 AM

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coordinator to discuss the court report training. That specific training did not feel like a good use of my time or my coordinator's time, especially since I had just completed the formal training.

49	It makes my heart glad and I feel proud of myself when I receive "shout-outs" from my coach, coordinator, and other fellow ICAB members. It makes me want to continue what I am doing and I makes me want to even better at my volunteering role.	12/2/2021 9:43 AM
50	Continue to support us in our work.	12/2/2021 8:34 AM
51	Nothing I can think of.	12/2/2021 7:40 AM
52	CAMS still has a few things that could be improved and aid in creating court reports. I often take notes outside of the program using talk to text and it doesn't copy well in the program.	12/1/2021 10:26 PM
53	Get a better computer interface for CAMS.	12/1/2021 7:57 PM
54	It is a challenging job. I'm not sure what to suggest to make it any easier.	12/1/2021 7:02 PM
55	I feel I have always had support whenever I have needed it.	12/1/2021 6:26 PM
56	It is what you make it. The tools are in place for you to be successful.	12/1/2021 6:12 PM
57	More feedback to all advocates new and old reminding us of the difference we are making. Emphasis seems to focus on paperwork rather than our work with families.	12/1/2021 5:24 PM
58	I can't think of anything	12/1/2021 4:55 PM
59	Encouragement and expressions of appreciation go a long way! Thank you!	12/1/2021 4:38 PM
60	I am happy with the experience.	12/1/2021 4:01 PM
61	Maybe a double team process in taking on cases, when one volunteer can't commit duties for a certain month the other volunteer can take over	12/1/2021 3:37 PM
62	Communication with staff	12/1/2021 2:43 PM
63	N/A	12/1/2021 2:17 PM
64	Continuing to find ways to easily communicate with team that serves the family.	12/1/2021 2:07 PM
65	Cooperation from DHS workers and attorneys. I keep thinking next case will be better -- but, though there has been improvement with attorneys, there has been no improvement with DHS. That is the main reason I wasn't going to take another case as I'm thinking the common denominator is ME.	12/1/2021 2:04 PM
66	See answers 23 and 24	12/1/2021 1:59 PM
67	20+ years ago we had monthly or quarterly get togethers with training and social time. I think new CASAs would definitely benefit from the time to compare notes.	12/1/2021 1:43 PM
68	I could use a gas card to cover miles driven to visit the mother and father of the child in foster care whose case I am on.	12/1/2021 1:28 PM
69	None	12/1/2021 1:04 PM
70	N/A	12/1/2021 1:02 PM
71	I would like to see more volunteers. Most people aren't aware of the value in this position.	12/1/2021 12:59 PM
72	See above comments	12/1/2021 12:54 PM

Q26 We appreciate any additional comments you'd like to make.

Answered: 37 Skipped: 132

#	RESPONSES	DATE
1	None	12/19/2021 12:23 PM
2	It is hard to reach out for help/remember to check in because I know how busy Nancy and Linda are and I am busy myself. Sometimes its a struggle just getting the time to check in with the family. But when we do connect and they do help, they are so smart and helpful and passionate and knowledgeable.	12/19/2021 9:48 AM
3	A CASA for every child in the DHS system should be a goal! We should not settle for less.	12/17/2021 10:22 PM
4	My coordinator, Nancy Manion, has been very supportive. Since this is my first case, I have had many questions and she is always available for answers and advice.	12/16/2021 8:18 PM
5	appreciate having a coach	12/15/2021 6:22 PM
6	None.	12/14/2021 2:38 PM
7	The CASA program in my area is great. I think judges, DHS, providers, attorneys, and foster parents recognize it is a valuable asset.	12/12/2021 8:48 PM
8	Jennifer is a great coach. She is accessible and willing to spend time talking through the smallest of details for my case, and makes very helpful and useful suggestions.	12/12/2021 3:56 PM
9	The training is very good and certainly challenging. It might be helpful to offer some ongoing sessions where interested parties share what's working well and what's not working so well on a quarterly or monthly basis.	12/11/2021 12:14 PM
10	Na	12/10/2021 9:04 AM
11	I have enjoyed my CASA experience and would like to thank my coordinator and coach for all their hard work helping me get acquainted with CASA!!	12/9/2021 9:33 PM
12	I want to call out Kevin Schnoebelen in particular for being so responsive to any calls, emails and text messages.	12/9/2021 7:28 PM
13	My coordinator/coach is so helpful. I can reach out to him at any time with a question and he is always available or gets back to me right away. I feel appreciated in my volunteer role by the CASA team and by the families I work with.	12/9/2021 7:14 PM
14	I feel really supported by my coach and coordinator. They are very responsive and I appreciate that. We also need way more diverse volunteers. It's alarming when I attend trainings and everyone facilitating the training and everyone in the videos are white. We need more diverse volunteers. It matters that kids see people who look like them (that are a positive influence and trusting adult). It helps build trust and community in ways that others cannot. Recruiting and training diverse volunteers should be a priority.	12/7/2021 11:40 AM
15	It's been a rewarding experience, thank you!	12/6/2021 5:59 PM
16	I think it would be better if CASA of Iowa somehow made encrypted email available to CASA volunteers so that when we email information to a coach or attorney's, GALs or DHS workers the confidential information would be secure.	12/6/2021 4:09 PM
17	This has been a challenging but rewarding experience.	12/6/2021 12:43 PM
18	A good program	12/6/2021 11:38 AM
19	I am grateful for this opportunity!	12/6/2021 10:38 AM
20	Clare has kept me interested and been an outstanding support. My coach Paulette has made it possible for me to continue volunteering by attending things I can't go to.	12/6/2021 5:59 AM
21	The support from Katie and Crystal is excellent! My questions are answered, I am pointed in	12/4/2021 11:29 AM

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the right direction and given opportunities to learn. My coach Carol is on top of things, assists me when I write the court report and challenges me to look at all the different aspects of the case.

22	I very much appreciate the opportunity to share my thoughts.	12/2/2021 5:33 PM
23	I've appreciated my coordinator reaching out.	12/2/2021 12:15 PM
24	Please recognize the quality and caliber of our CASA leadership team as they exceed all of our expectations in knowledge, support, networking and in their exceptional qualifications both professionally and morally. They are the best and the finest professionals I have ever have had the pleasure of working with. They bring great credit not only to the program but to the people in our county who are in need and whom work with this program.	12/2/2021 8:34 AM
25	I appreciate all the virtual training options, with those I have no problem finishing my required 12 hours of training.	12/2/2021 7:40 AM
26	Legal professionals who work most of the CINA cases in my county are wonderful.	12/1/2021 7:57 PM
27	Thank you for the opportunity to be a CASA!	12/1/2021 4:38 PM
28	I have been impressed with the work done by DHS, they are in some really bad situations and they try to do their best.	12/1/2021 4:01 PM
29	I know I could become a better CASA, buy my schedule and other activities do not permit me.	12/1/2021 2:43 PM
30	N/A	12/1/2021 2:17 PM
31	It's a rewarding experience.	12/1/2021 2:07 PM
32	Reporting is so much easier with CAMS so that's a huge improvement over past years; however some changes need to be made to it. Would like to give my input on some things I feel need added.	12/1/2021 2:04 PM
33	I love being a CSA	12/1/2021 1:59 PM
34	THANK YOU to those that are "behind" the scenes: Coaches, coordinators and office help.	12/1/2021 1:37 PM
35	I love having a CASA coach! This has been huge in helping me be comfortable in my first case. Thank you.	12/1/2021 1:28 PM
36	None	12/1/2021 1:04 PM
37	I appreciate Meg and Mary. I appreciate their patience and willingness to help.	12/1/2021 1:02 PM