



## State Board Meeting - March 2021

### CASA Program Status Report

#### 1. CASA Data

##### FY2021 CASA Dashboard

Month	# Assigned Advocate's (actual)	Assigned Advocate annual goal	Families served by assigned CASA	Children with assigned CASA's	Active Coaches (actual)	Active Coach Floor 2019 (annual goal)	# cases coached	# Advocates Coached	Advocates sworn	CASA Applications submitted	Advocates Exited
July	338	405	410	816	64	61	189	168	12	10	17
August	333	405	401	807	63	61	192	172	13	31	13
September	323	405	369	760	61	61	194	171	8	22	11
October	330	405	394	756	61	61	191	167	21	24	16
November	318	405	362	741	59	61	181	162	10	7	3
December	337	405	386	786	59	61	190	169	17	14	11
January	336	405	411	748	60	61	188	165	1	23	20
February	347	405	396	783	65	61	196	170	27	21	7
March	349	405	399	794	66	61	197	173	5	12	18
April	360	405	407	804	64	61	193	176	14	5	7

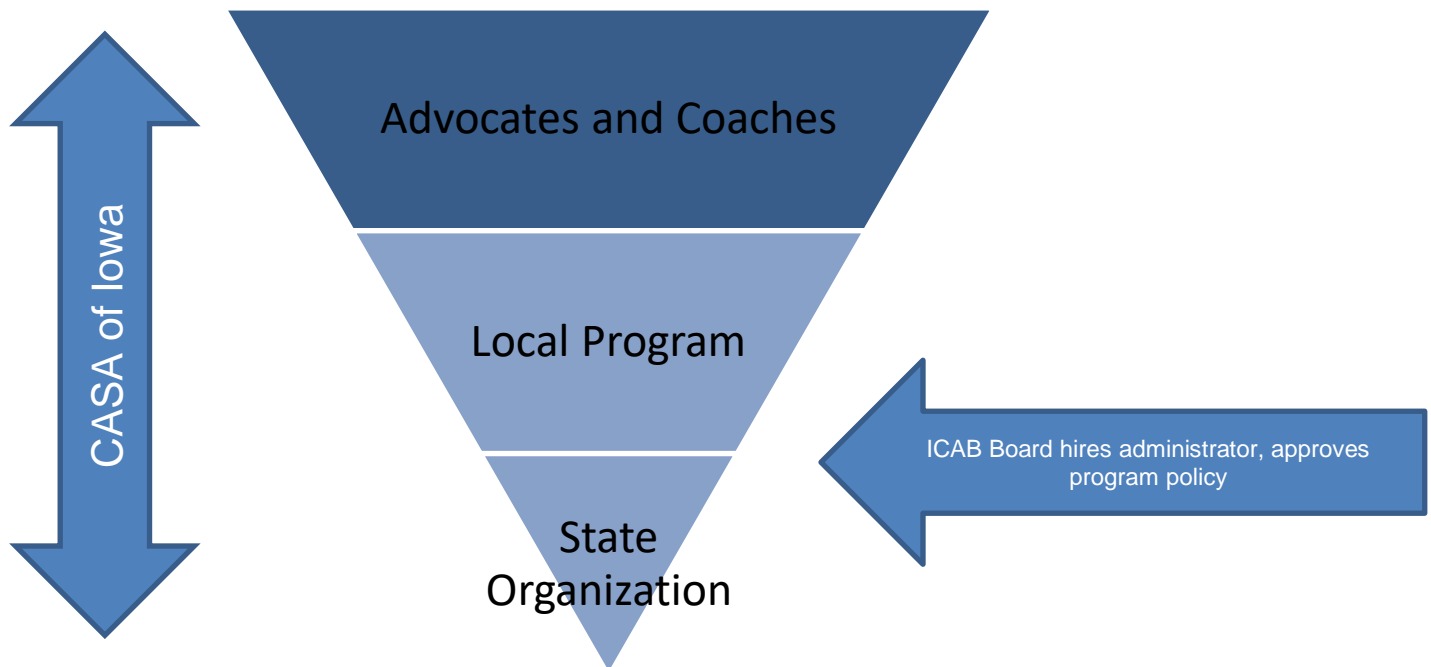
##### Hours and Miles donated to the CASA Program FY2021

Month	Hours Contributed	Mileage Contributed
July	1,183	7,697
August	1,137	8,977
September	884	7,271
October	1,079	8,174
November	1,040	6,144
December	1,110	6,964
January	1,040	6,144
February	1,324	7,596
March	1,273	7,951
April	1,636	10,073

## 2. CASA Policy and Procedures review

The board approved the CASA of Iowa local program policy manual for staff and another for advocates and coaches in March 2021. Since this time, all CASA local program and state office staff have been trained on the new local program manual and all have signed acknowledgement of receipt and have read the new content. A “coffee chat” meeting was held with all CASA staff so they could ask questions about the content before signing if desired.

A new CASA of Iowa - State Organization Program Manual is near completion. In June, the State Organization will be training all program staff on the CASA of Iowa Structure shown below, updating local programs about State Organization requirements and what they can expect from State Organization Staff.



### 3. CASA Programming FY21

- a. CASA of Iowa will participate in a Highly Effective Standards Review Process with the National CASA/GAL Association.** On August 3 and 4, the CASA of Iowa State Organization will participate in an on-site (currently scheduled as virtual meetings) review with National CASA/GAL staff. This review process will encompass National CASA/GAL's 51 state organization standards. (Not all of the standards apply to CASA of Iowa as we are a publicly administered, direct service organization.)

To prepare for this review, Carpenter and Simbric considered each standard, found or prepared the documentation required to meet the standard, along with documenting any practices CASA of Iowa utilizes to demonstrate the activity of the standard.

The timeline shown below was provided by National CASA/GAL for completion of key review activities. All deadlines have been met to date. The next major activity will be a kick-off call with National CASA/GAL scheduled for the third week of June.

#### KEY DATES FOR HESRP

Activity	Date/Timeframe	Date Completed
<b>1:1 Logistics Call</b> (30-60 minutes)	Week of April 19, 2021	April 21, 2021
<b>Send Perspective Survey notices to local programs</b>	May 4, 2021 (recommended date)	April 19, 2021
<b>Local program Perspective Survey launch</b>	April 20, 2021	April 2021
<b>Send invitations to virtual interviewees</b>	May 11, 2021 (recommended date)	May 11, 2021
<b>Upload Required Documentation from State HESRP Checklist</b>	May 20, 2021	May 7, 2021
<b>Return State HESRP Interview Planning Tool</b>	June 1, 2021	May 27, 2021
<b>Kick-Off Call (90 minutes)</b>	Week of June 19, 2021	
<b>Onsite Visit</b>	August 3 and 4, 2021	
<b>Virtual Interviews</b>	August 3 to 16, 2021	
<b>Preliminary Report</b>	October 19, 2021	
<b>Follow Up Call with National CASA/GAL Team Lead</b>	The week following the Preliminary Report	

- b. CASA Pre-Service Curriculum:** Since August 2020, 190 advocates have learned under the new CASA Pre-Service Blended curriculum. “In-person” sessions continue in a virtual format, but the team is discussing how to format the training to include a combination of actual in-person sessions, virtual sessions and the Google Classroom independent study work required prior to each in-person or virtual session. The pre-service training committee continues to work on small changes to the pre-service curriculum that will make the training easier for volunteers to complete and simplify training delivery.
  
- c. COVID 19 impact:** Effective July 1, CASA of Iowa is resuming mandatory in-person visits with children, although thankfully, many have done so already. When circumstances dictate that a face to face visit with the child cannot take place, the advocate and coordinator will need to note this in the volunteer and case files. At this time, virtual visits are still considered face to face per National CASA guidelines. As of May 26<sup>th</sup>, 26 children had not been seen for over 100 days, a substantial improvement when compared with September 2020 data mining which found 100 children without a visit in over 100 days.
  
- d. Strengthening efforts to ensure all advocates and coaches receive 12 hours of continuing education annually:**

In calendar year 2020, approximately 42% of CASA volunteers met the required continuing education goal. For this calendar year, the CASA program has taken steps to educate advocates on the continuing education requirement, find the best learning types, environments and times for our volunteers and monitor training delivery by local program staff. The State Organization has also sponsored two virtual training opportunities for all volunteers across the state.

#### **4. CASA Program Planning in FY22**

ICAB state leadership will be meeting in early June to discuss programming planning for the upcoming fiscal year. Items for discussion include state office/organization structure, services the CASA of Iowa State Organization needs to deliver to local programs, physical offices and domiciles and projects related to both the National CASA/GAL HESRP for the state organization, but also a self-assessment review of all local programs beginning in CY2022.